

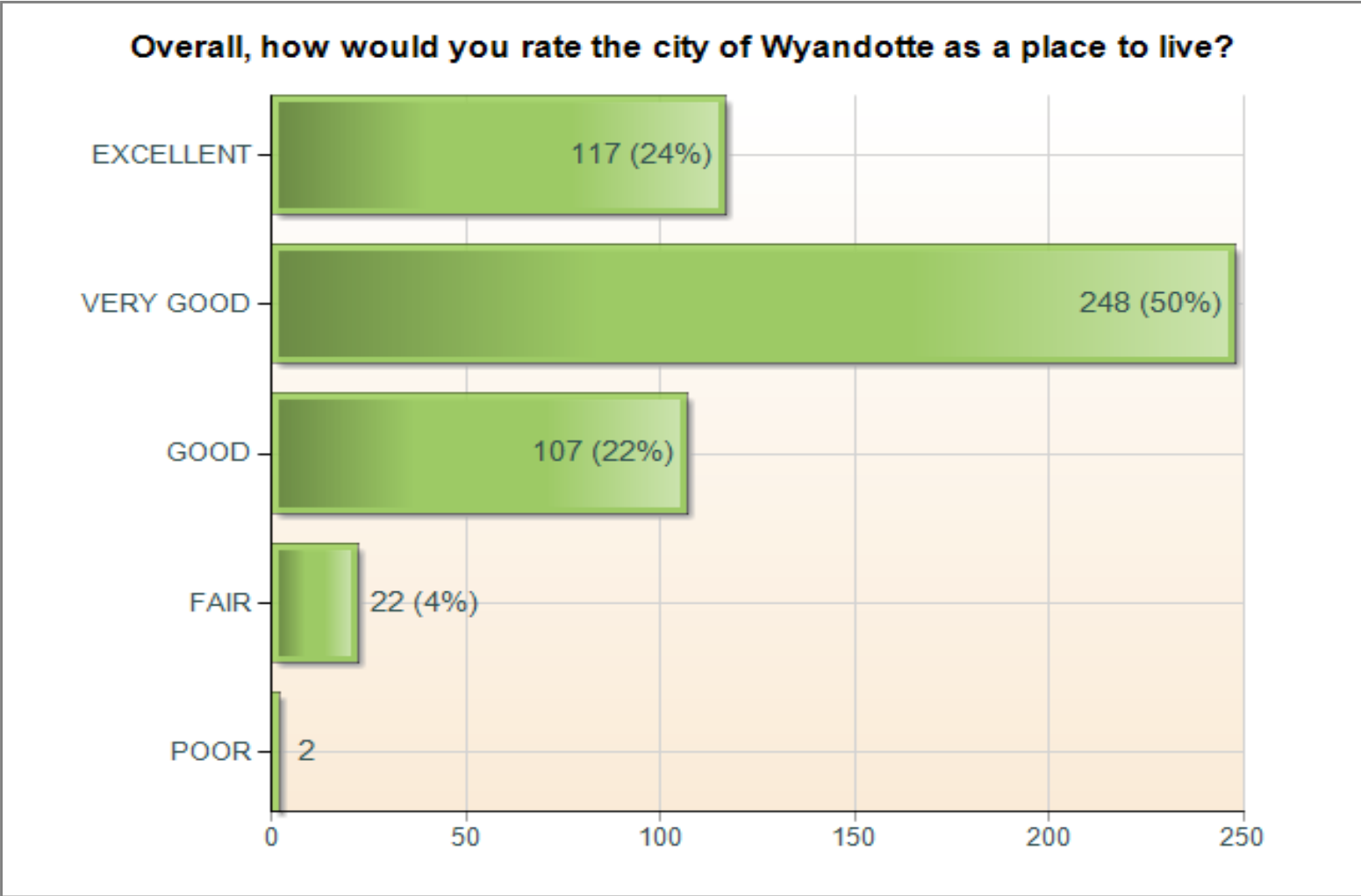
Wyandotte Residential Survey

Introduction

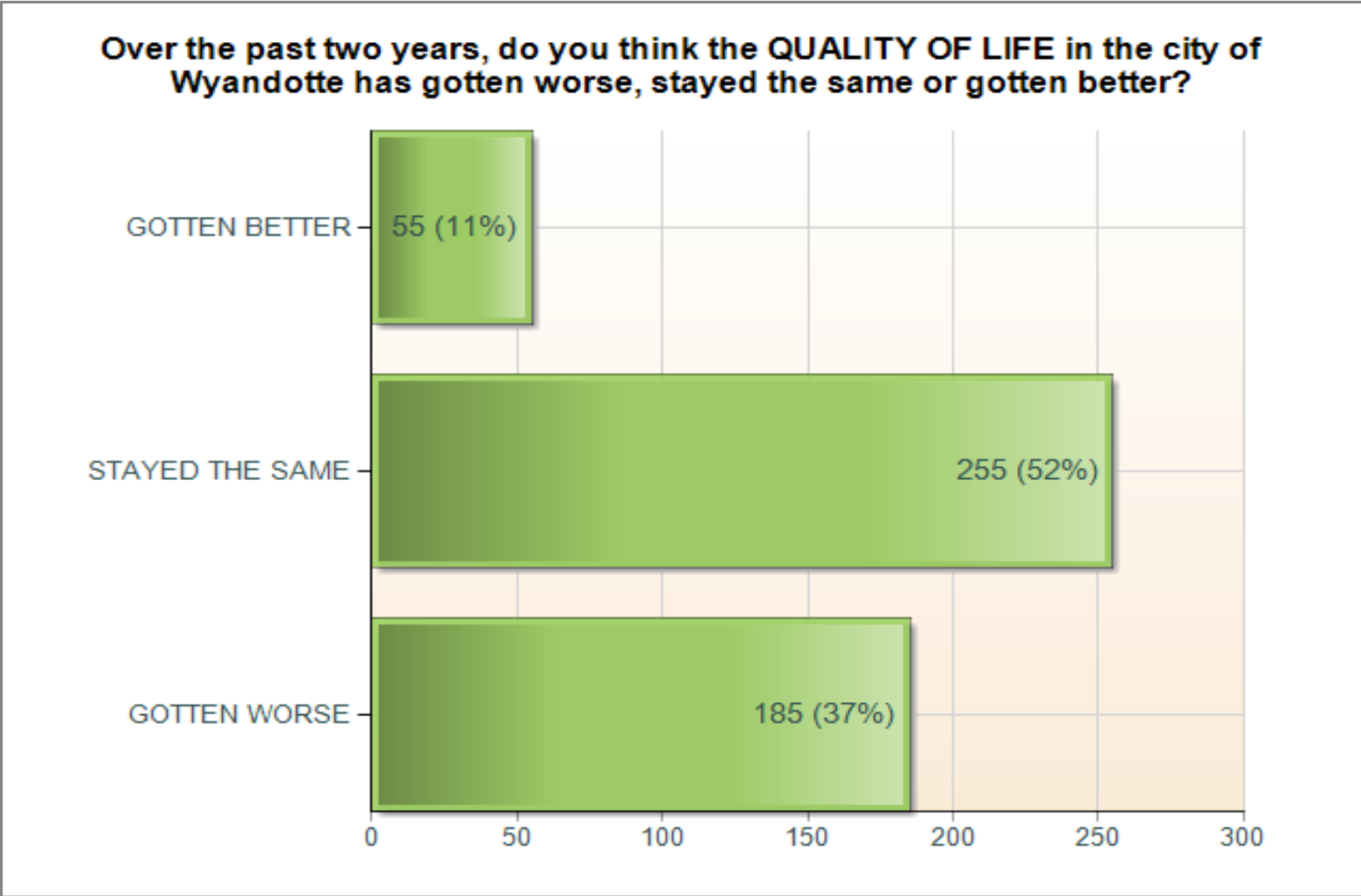
- The Wyandotte Residential Survey was conducted from August 21 to September 14, 2009.
- The survey was conducted on the internet with a link to the survey provided on the city's web page.
- Throughout the survey period the survey and link was widely advertised to maximize city resident participation
- A total of 499 completed surveys are included in the following presentation.
- The following presentation is divided into four parts:
 - **I. Respondent views of the City**
 - **II. Respondent views of City Services**
 - **III. Respondent views of Future Initiatives**
 - **IV. Characteristics of Respondents**
- In the following presentation where there are missing “Bar” labels, the following slide (4a and 4b, for example) contains a table with all “Bar” labels and data.
- There are a total of 25 slides.

I. Respondent views of the City

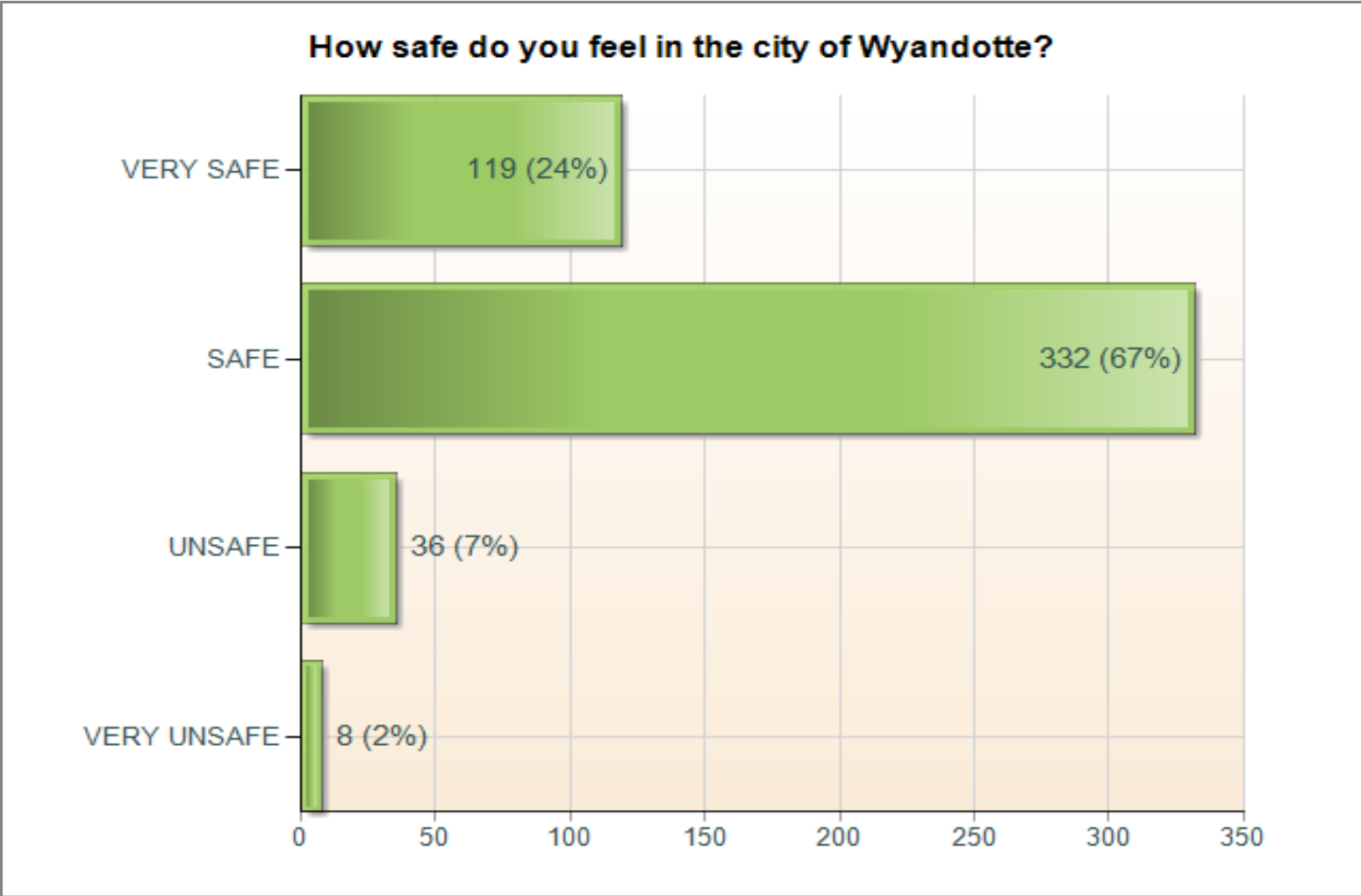
1. Wyandotte Resident Survey 2009:



2. Wyandotte Resident Survey 2009:



3. Wyandotte Resident Survey 2009:



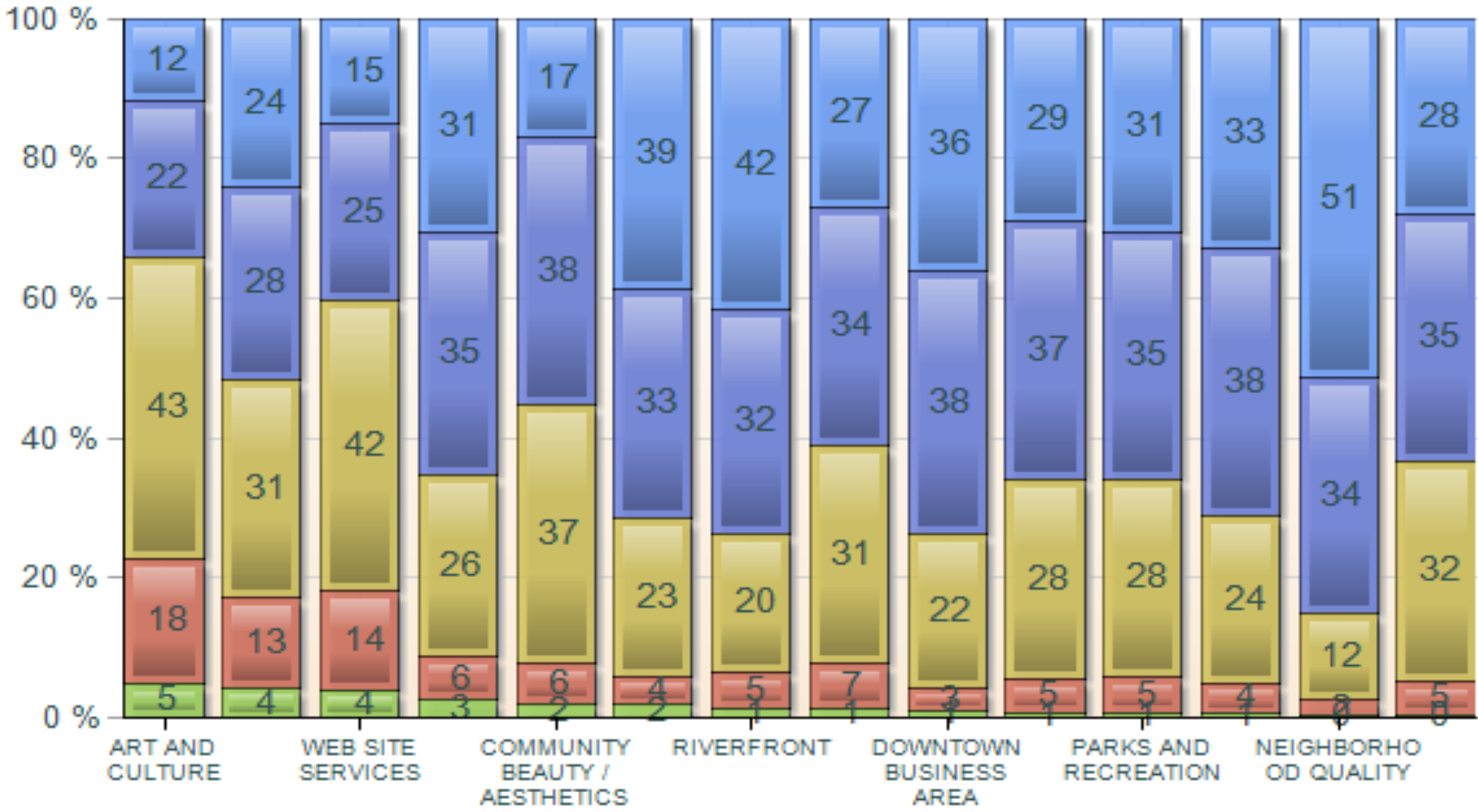
4a. Wyandotte Resident Survey 2009:

Note: Factors are sorted from Lowest to Highest.

The following slide contains ALL labels and data for this question.

Following are a list of factors that affect the quality of life in Wyandotte. Please tell us which of these you feel should be given the highest priority?

■ NO PRIORITY
 ■ MODERATE PRIORITY
 ■ HIGH PRIORITY
 ■ VERY HIGH PRIORITY
■ LOW PRIORITY



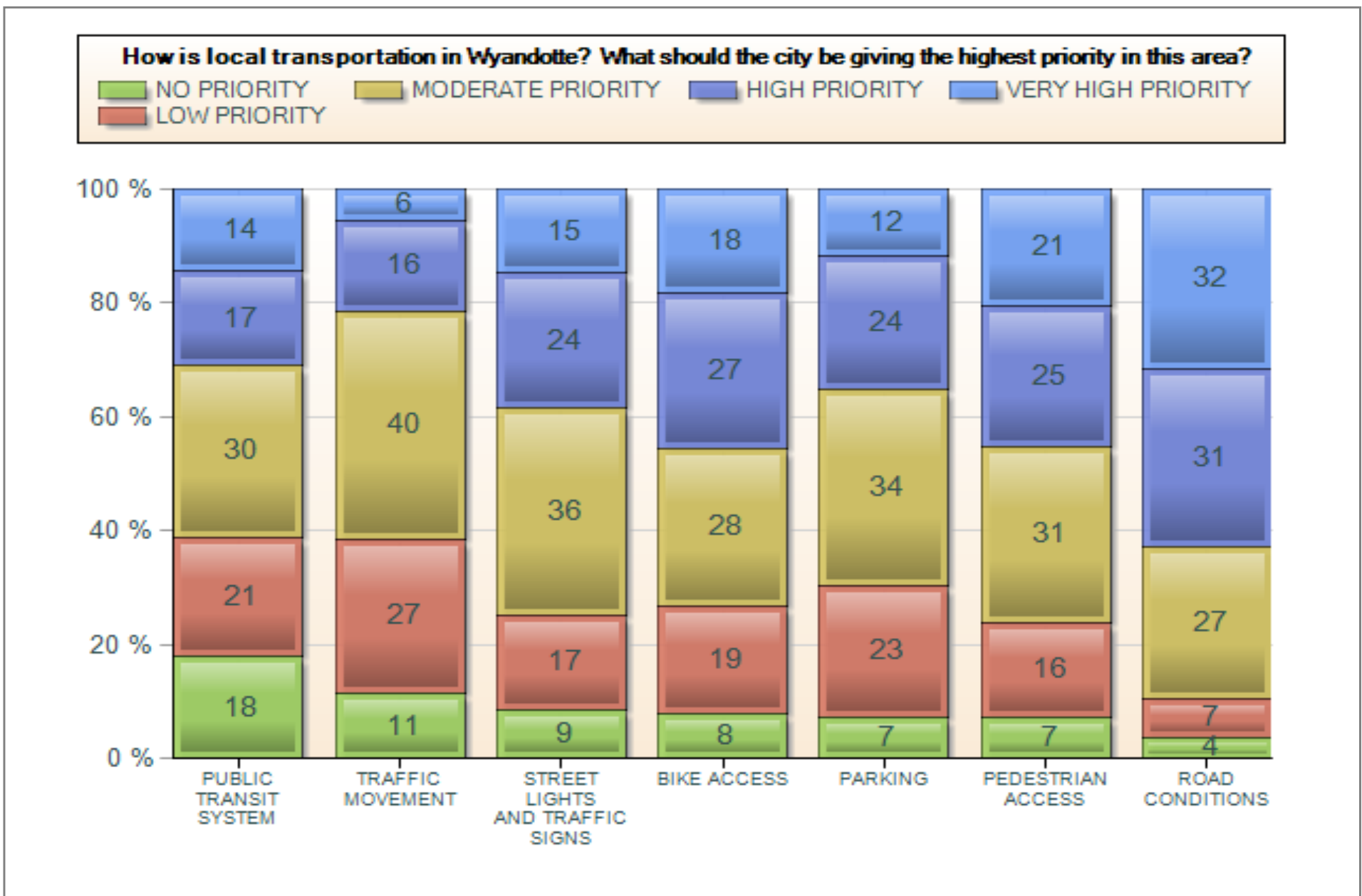
4b. Wyandotte Resident Survey 2009: Following are a list of factors that affect the quality of life in Wyandotte. Please tell us which of these should be given the highest priority .

..

Following are a list of factors that affect the quality of life in Wyandotte. Please tell us which of these you feel should be given the highest priority?					
	NO PRIORITY	LOW PRIORITY	MODERATE PRIORITY	HIGH PRIORITY	VERY HIGH PRIORITY
ART AND CULTURE	24 (5 %)	86 (18 %)	207 (43 %)	108 (22 %)	56 (12 %)
COMMUNITY BEAUTY / AESTHETICS	10 (2 %)	27 (6 %)	179 (37 %)	185 (38 %)	81 (17 %)
DOWNTOWN BUSINESS AREA	5 (1 %)	15 (3 %)	108 (22 %)	182 (38 %)	174 (36 %)
RIVERFRONT	7 (1 %)	25 (5 %)	96 (20 %)	155 (32 %)	201 (42 %)
SHOPPING AND COMMERCIAL OPPORTUNITIES	3 (1 %)	21 (4 %)	117 (24 %)	185 (38 %)	160 (33 %)
PARKS AND RECREATION	3 (1 %)	26 (5 %)	137 (28 %)	171 (35 %)	148 (31 %)
ENVIRONMENTAL QUALITY	9 (2 %)	20 (4 %)	110 (23 %)	158 (33 %)	187 (39 %)
UTILITIES	2 (0 %)	23 (5 %)	152 (32 %)	169 (35 %)	135 (28 %)
HISTORIC PRESERVATION	20 (4 %)	63 (13 %)	148 (31 %)	132 (28 %)	115 (24 %)
NEIGHBORHOOD QUALITY	2 (0 %)	10 (2 %)	60 (12 %)	163 (34 %)	249 (51 %)
HOUSING CHOICE AND PRICE	13 (3 %)	29 (6 %)	127 (26 %)	168 (35 %)	148 (31 %)
STREETS AND ROADS	4 (1 %)	23 (5 %)	137 (28 %)	178 (37 %)	139 (29 %)
CUSTOMER SERVICES	6 (1 %)	31 (7 %)	147 (31 %)	160 (34 %)	127 (27 %)
WEB SITE SERVICES	19 (4 %)	67 (14 %)	196 (42 %)	119 (25 %)	71 (15 %)

5. Wyandotte Resident Survey 2009:

Note: Items are sorted Lowest to Highest.

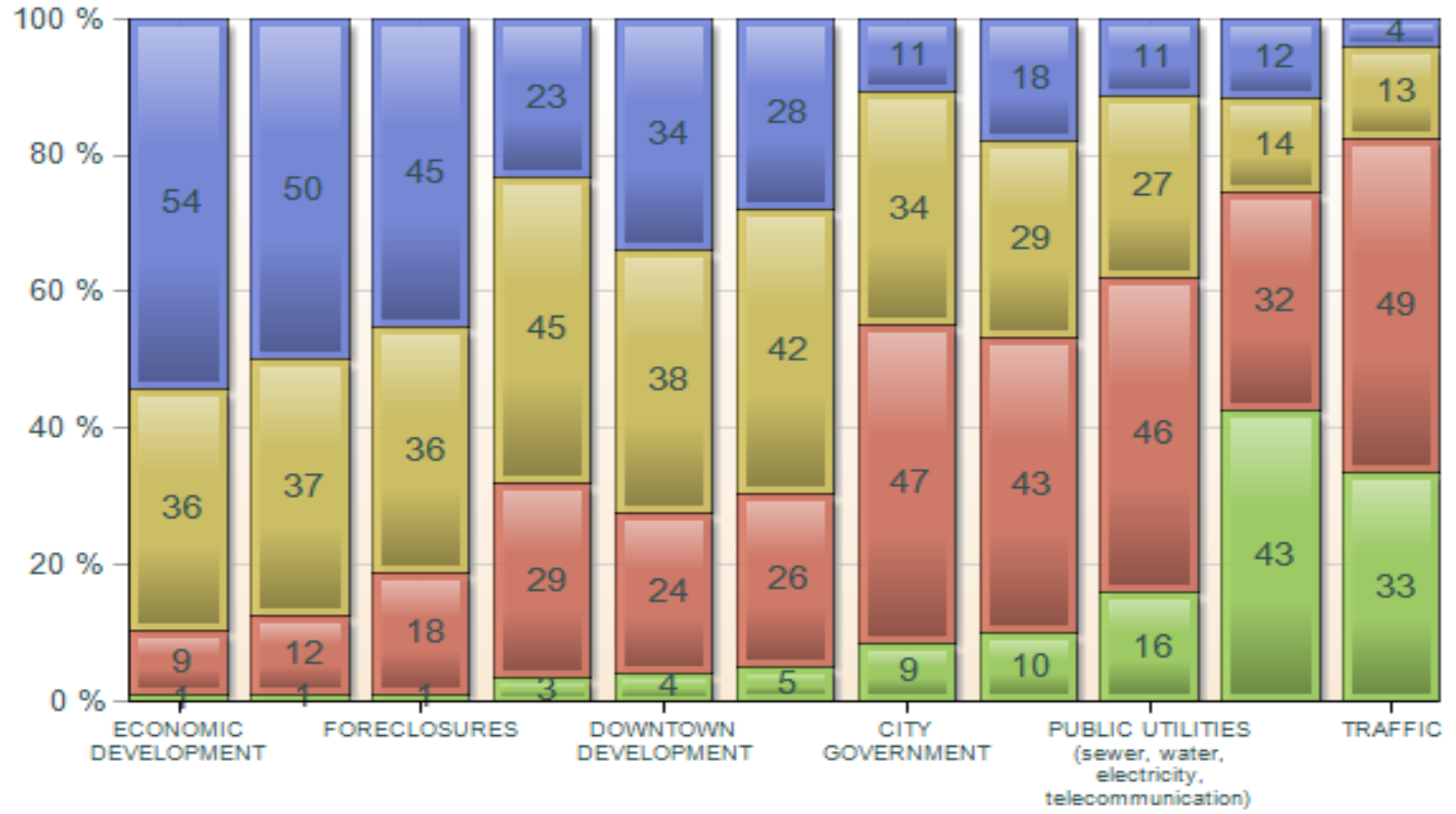


6a. Wyandotte Resident Survey 2009:

Note: Challenges are sorted from Greatest to Least.

The following slide contains ALL labels and data for this question.

In your opinion, what are the biggest challenges the city of Wyandotte will face in the next five years?
 NO CHALLENGE SOME CHALLENGE MUCH CHALLENGE GREATEST CHALLENGE



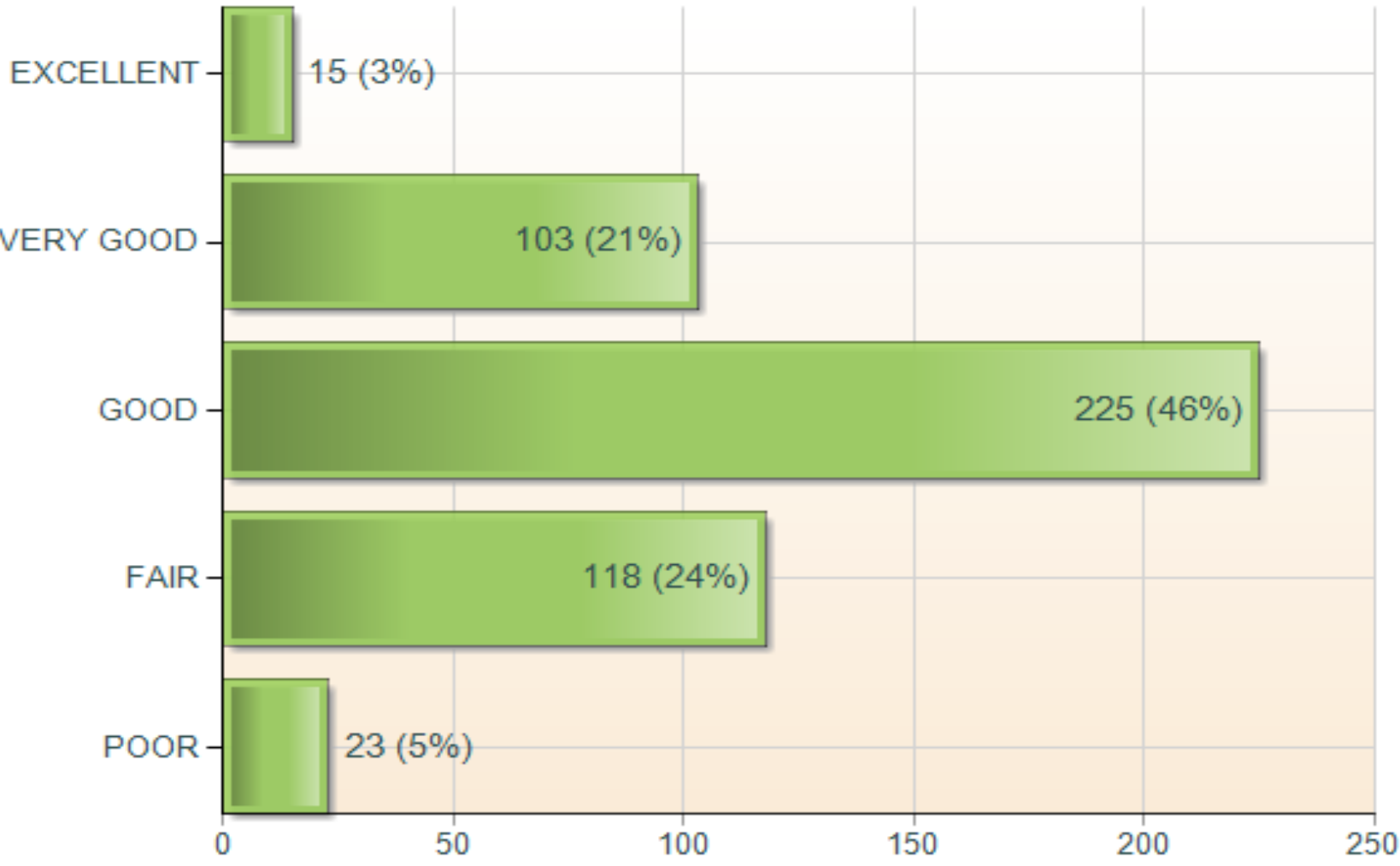
6b. Wyandotte Resident Survey 2009: In your opinion, what are the biggest challenges the city of Wyandotte will face in the next five years ...

In your opinion, what are the biggest challenges the city of Wyandotte will face in the next five years?				
	NO CHALLENGE	SOME CHALLENGE	MUCH CHALLENGE	GREATEST CHALLENGE
CITY GOVERNMENT	41 (9 %)	223 (47 %)	163 (34 %)	52 (11 %)
EDUCATION	16 (3 %)	139 (29 %)	218 (45 %)	112 (23 %)
ECONOMIC DEVELOPMENT	4 (1 %)	46 (9 %)	173 (36 %)	263 (54 %)
HOUSING	24 (5 %)	124 (26 %)	202 (42 %)	136 (28 %)
JOB OPPORTUNITIES	5 (1 %)	56 (12 %)	182 (37 %)	243 (50 %)
DOWNTOWN DEVELOPMENT	20 (4 %)	115 (24 %)	188 (38 %)	166 (34 %)
FORECLOSURES	5 (1 %)	86 (18 %)	175 (36 %)	220 (45 %)
PUBLIC SAFETY	49 (10 %)	208 (43 %)	139 (29 %)	87 (18 %)
PUBLIC UTILITIES (sewer, water, electricity, telecommunication)	77 (16 %)	225 (46 %)	129 (27 %)	55 (11 %)
TRAFFIC	163 (33 %)	239 (49 %)	65 (13 %)	20 (4 %)
OTHER	129 (43 %)	96 (32 %)	42 (14 %)	35 (12 %)

II. Respondent views of City Services

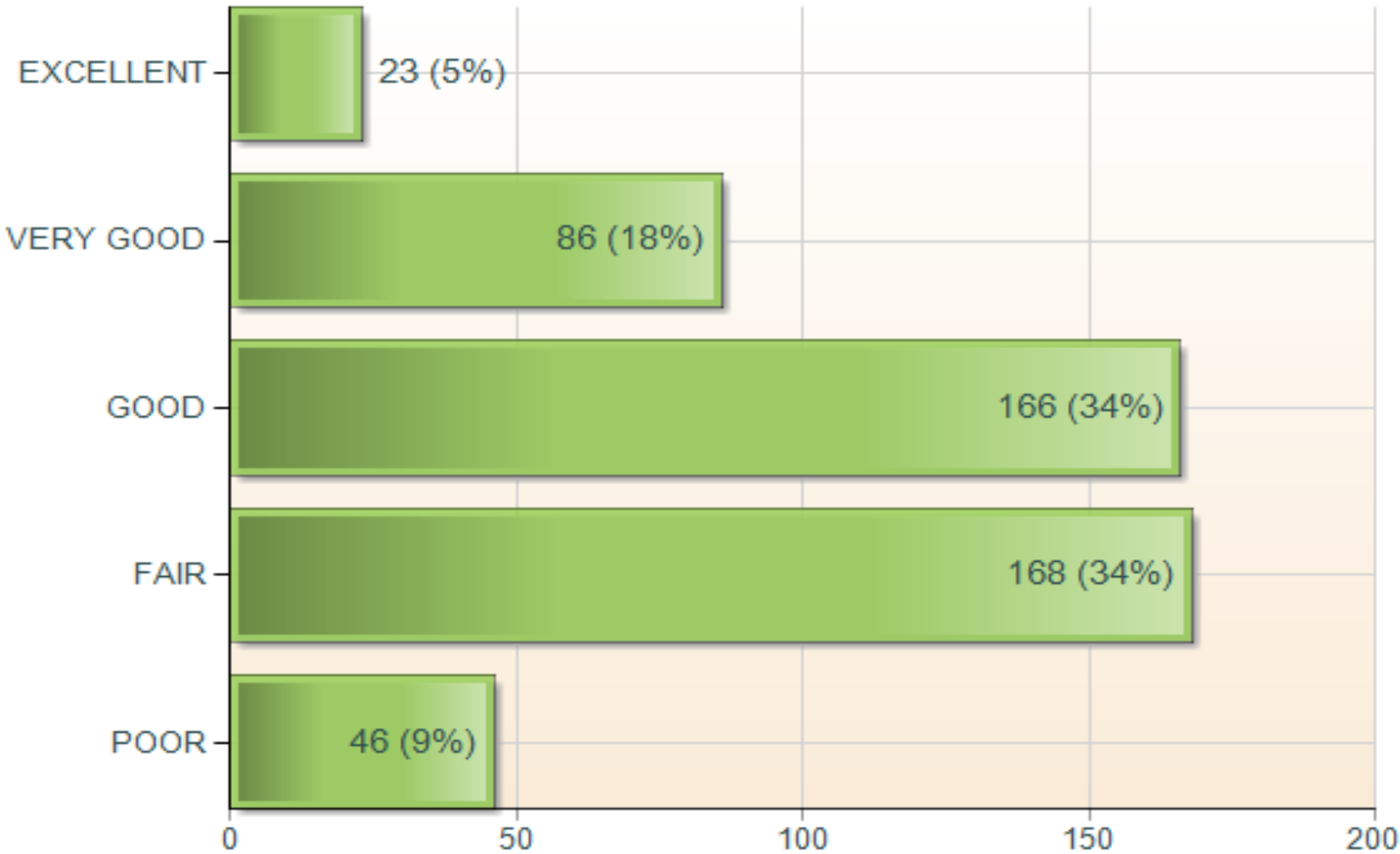
7. Wyandotte Resident Survey 2009:

How would you rate the city government's performance over the past two years?

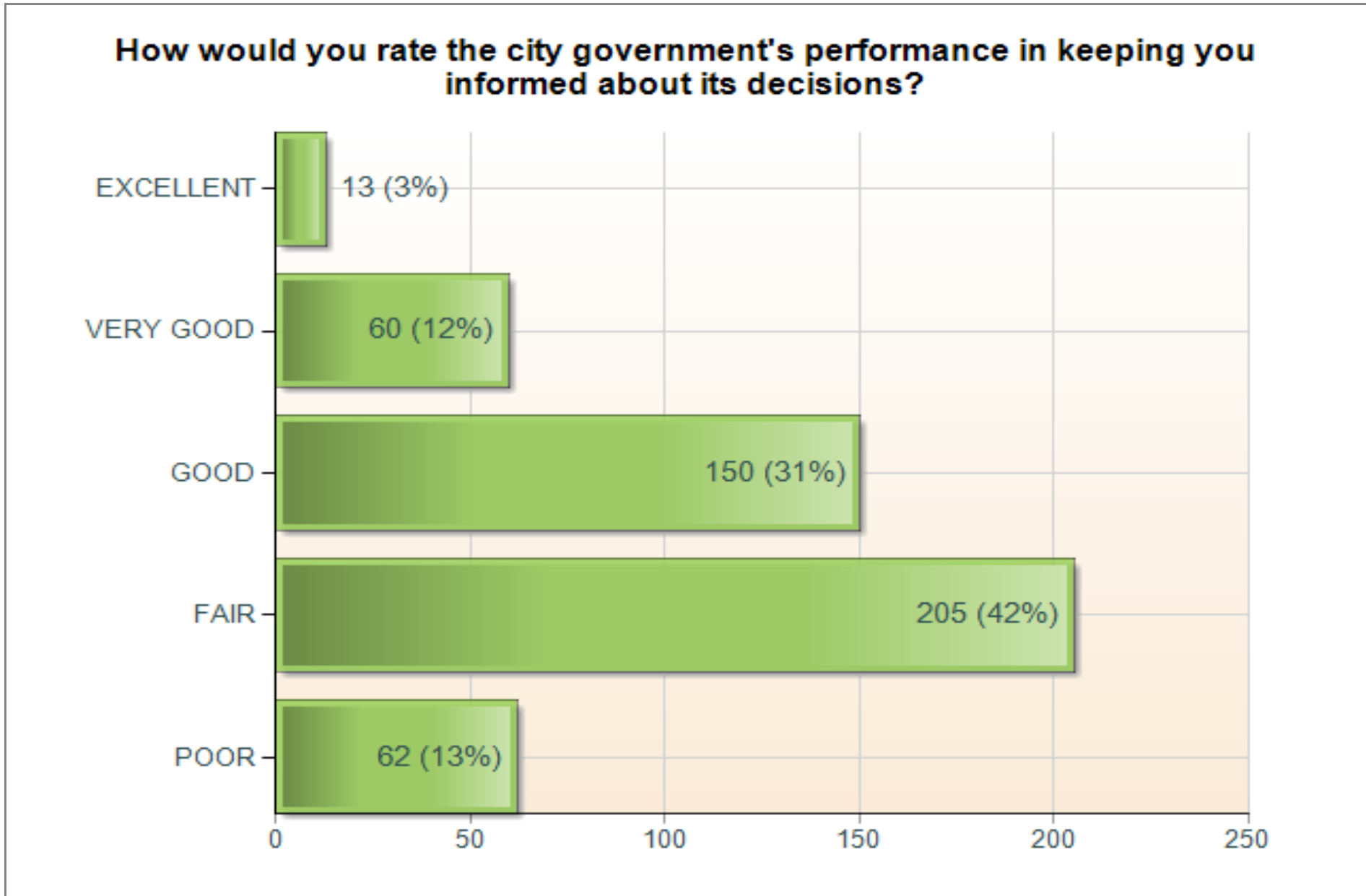


8. Wyandotte Resident Survey 2009:

How would you rate the city government's performance in keeping you informed about its activities?



9. Wyandotte Resident Survey 2009:

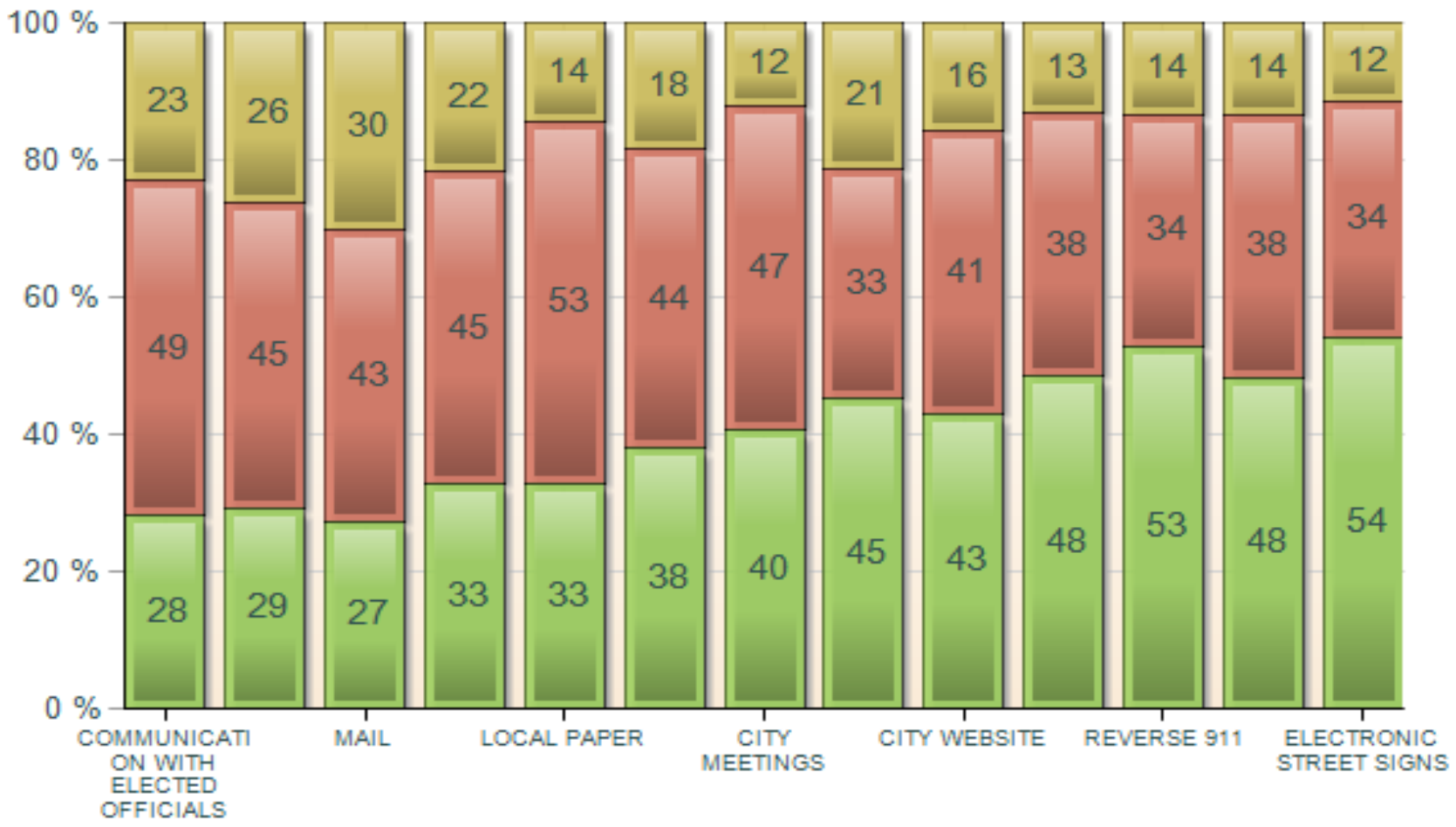


10a. Wyandotte Resident Survey 2009:

Note: Methods are sorted from Much Improvement to No Improvement.
 The following slide contains ALL labels and data for this question.

Following is a list of the ways the city attempts to keep you informed. Which of these methods should be improved?

■ NO IMPROVEMENT NEEDED ■ MUCH IMPROVEMENT NEEDED
■ SOME IMPROVEMENT NEEDED



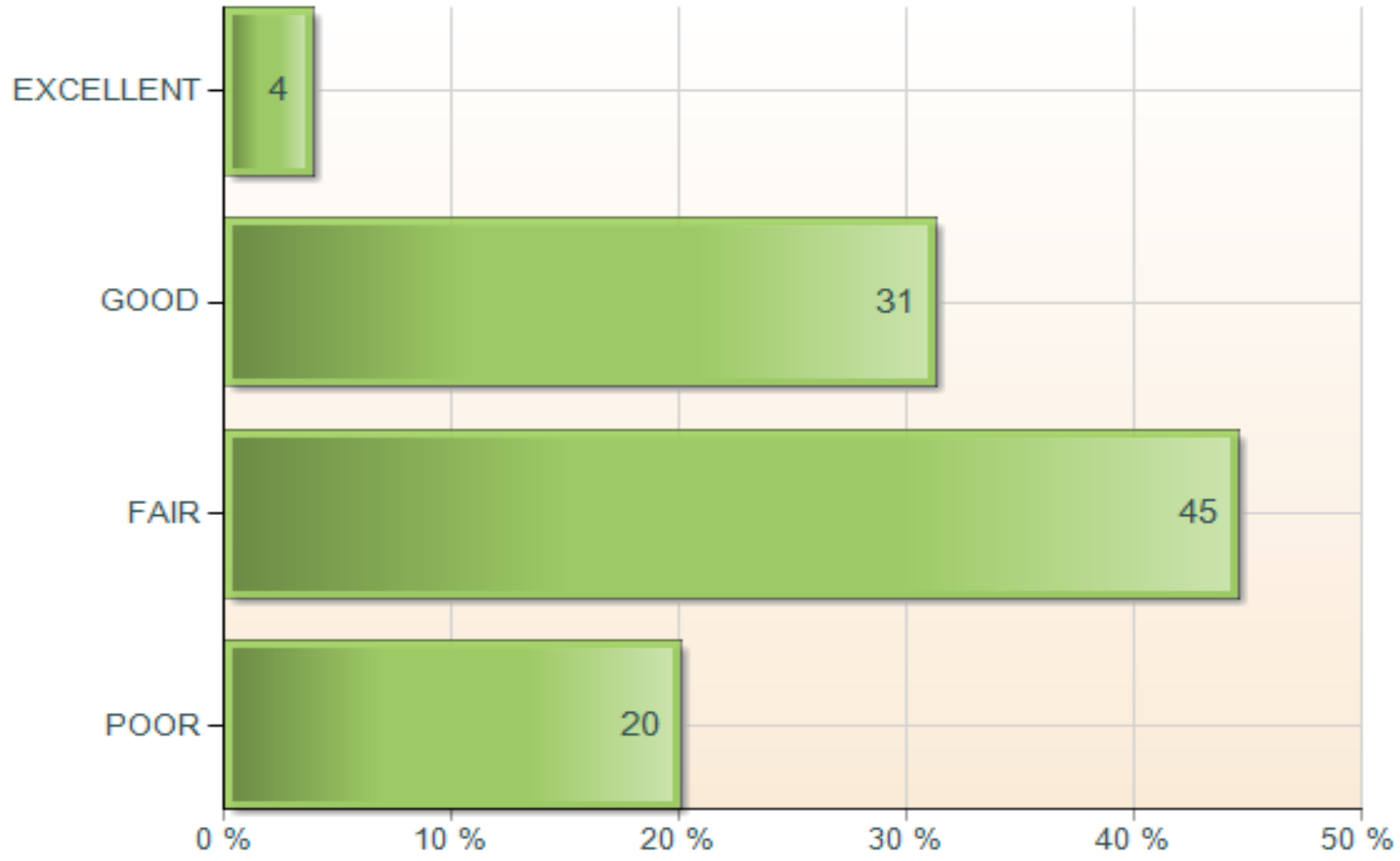
10b. Wyandotte Resident Survey 2009: Following is a list of the ways the city attempts to keep you informed. Which of these methods should be improved?

Following is a list of the ways the city attempts to keep you informed. Which of these methods should be improved?

	NO IMPROVEMENT NEEDED	SOME IMPROVEMENT NEEDED	MUCH IMPROVEMENT NEEDED
LOCAL PAPER	154 (33 %)	248 (53 %)	68 (14 %)
MAIL	130 (27 %)	203 (43 %)	144 (30 %)
RADIO (AM)	196 (45 %)	144 (33 %)	92 (21 %)
REVERSE 911	222 (53 %)	141 (34 %)	57 (14 %)
ELECTRONIC STREET SIGNS	249 (54 %)	158 (34 %)	53 (12 %)
CABLE TV	177 (38 %)	203 (44 %)	86 (18 %)
CITY WEBSITE	200 (43 %)	192 (41 %)	74 (16 %)
CITY MEETINGS	187 (40 %)	219 (47 %)	56 (12 %)
E-MAILS	129 (29 %)	198 (45 %)	116 (26 %)
ANNOUNCEMENTS IN UTILITY BILLS	225 (48 %)	178 (38 %)	63 (14 %)
CITY HALL POSTINGS	213 (48 %)	169 (38 %)	58 (13 %)
COMMUNICATION WITH ELECTED OFFICIALS	126 (28 %)	219 (49 %)	104 (23 %)
COMMUNICATION WITH CITY HALL STAFF	147 (33 %)	204 (45 %)	98 (22 %)

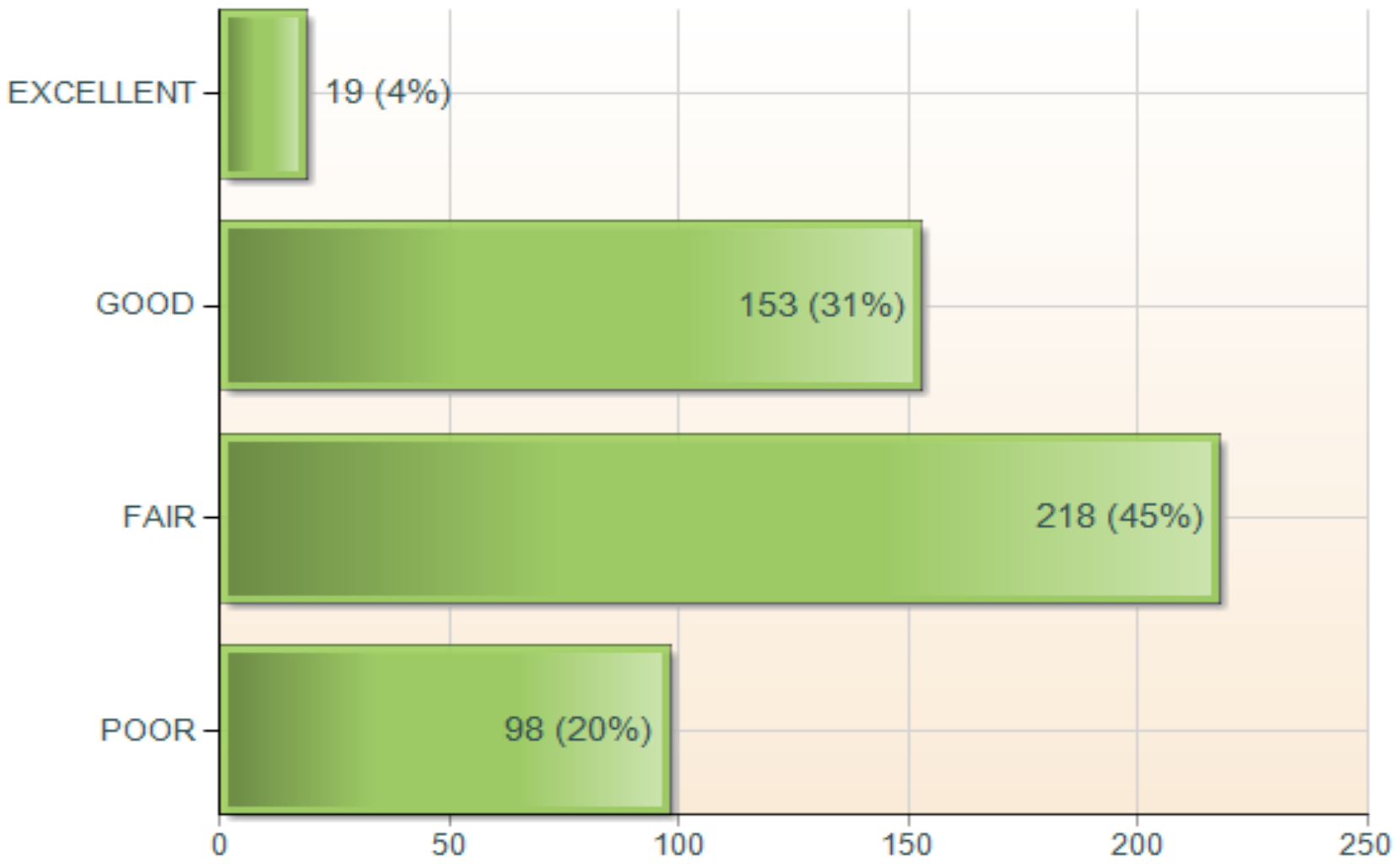
11. Wyandotte Resident Survey 2009:

How would you rate the city's performance in providing residents the opportunity to be involved in decisions that impact the city?



12. Wyandotte Resident Survey 2009:

How would you rate the city's performance in providing residents the opportunity to be involved in decisions that impact the city?

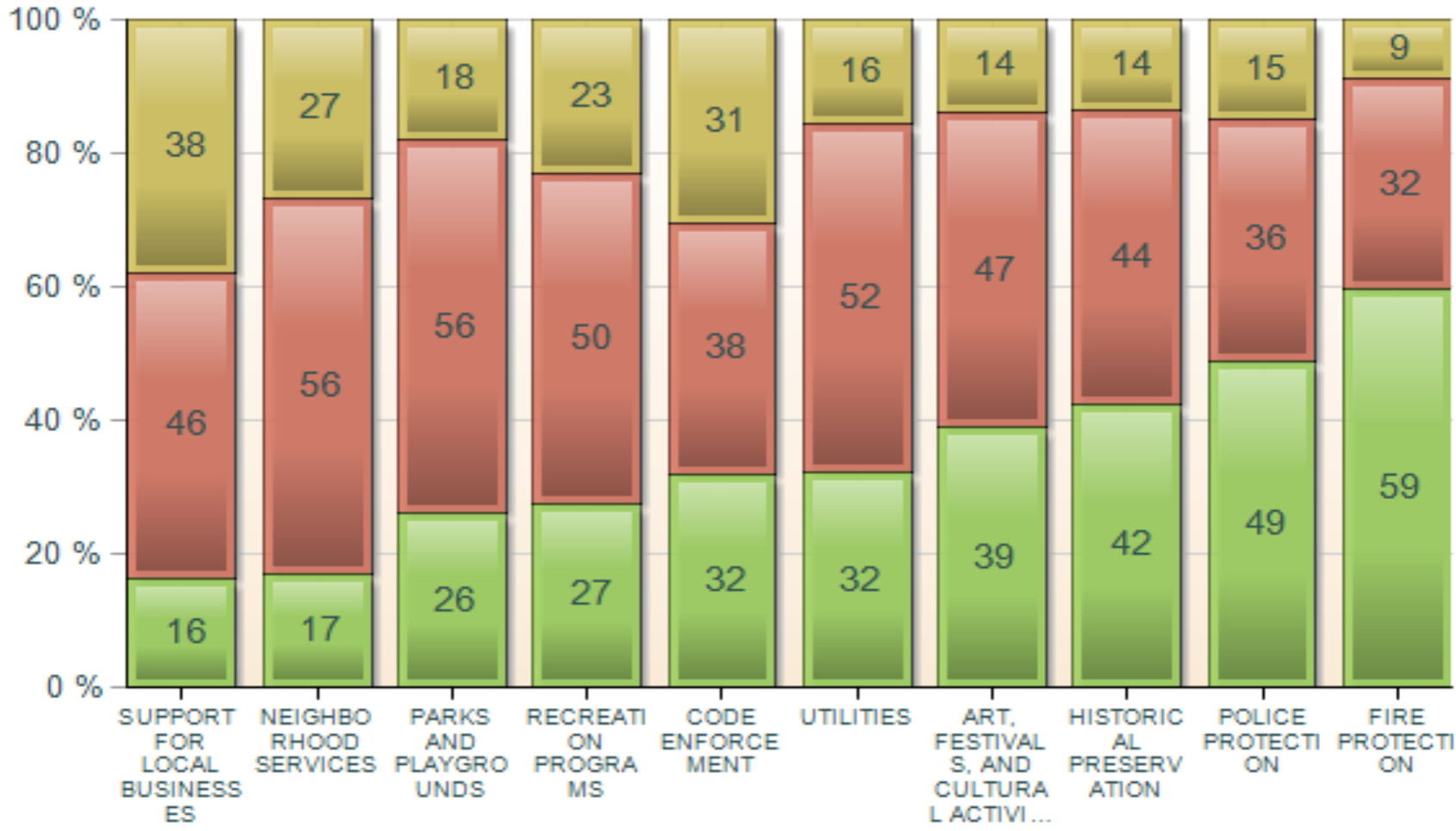


13. Wyandotte Resident Survey 2009:

Note: Services are sorted from Much Improvement to No Improvement.

Following is a list of services provided by the city. Please identify those services needing improvement.

■ NO IMPROVEMENTS NEEDED ■ MUCH IMPROVEMENTS NEEDED
■ SOME IMPROVEMENTS NEEDED



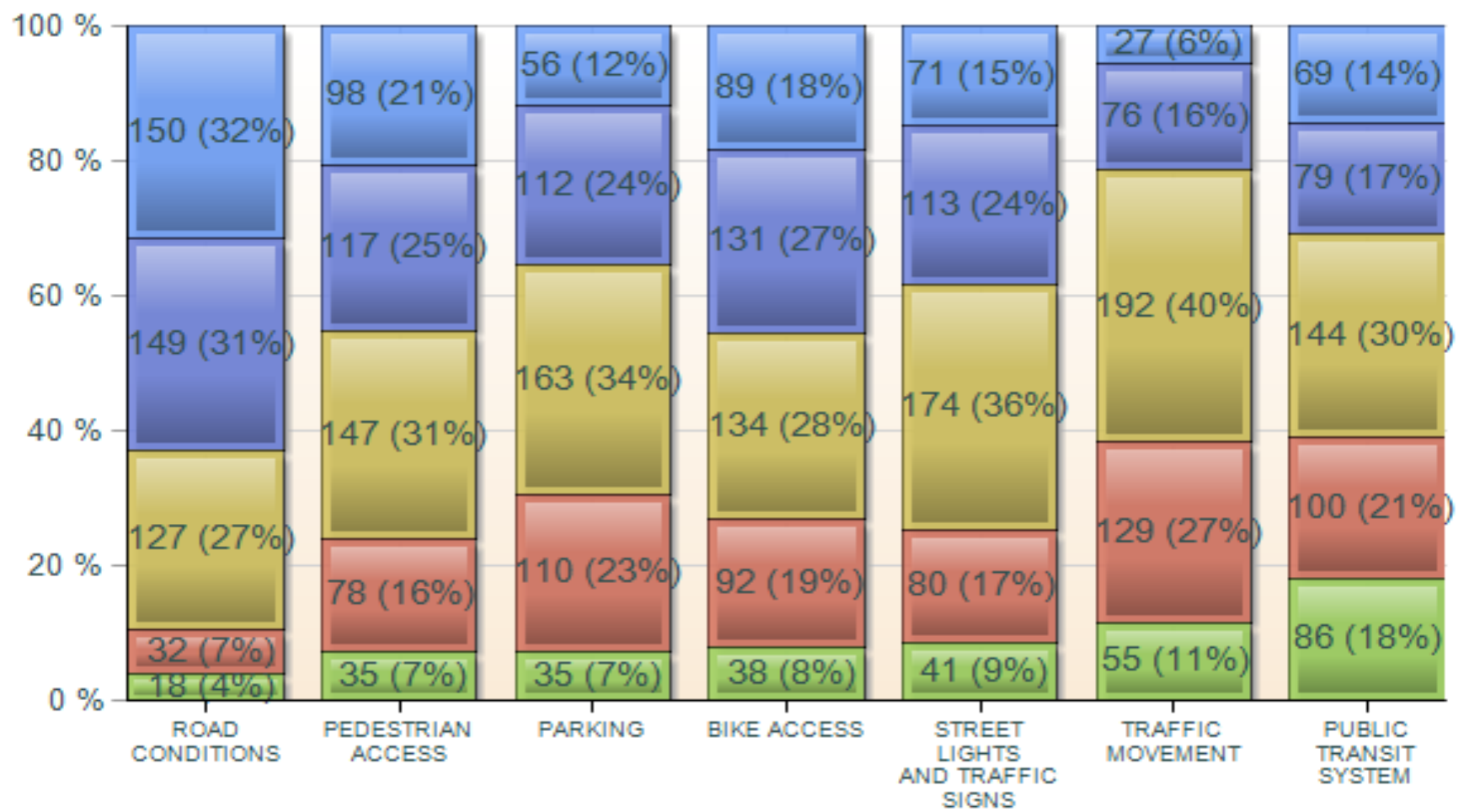
III. Respondent views of Future Initiatives

14. Wyandotte Resident Survey 2009:

Note: Areas are sorted from Highest to Lowest Priority.

How is local transportation in Wyandotte? What should the city be giving the highest priority in this area?

■ NO PRIORITY
 ■ MODERATE PRIORITY
 ■ HIGH PRIORITY
 ■ VERY HIGH PRIORITY
■ LOW PRIORITY

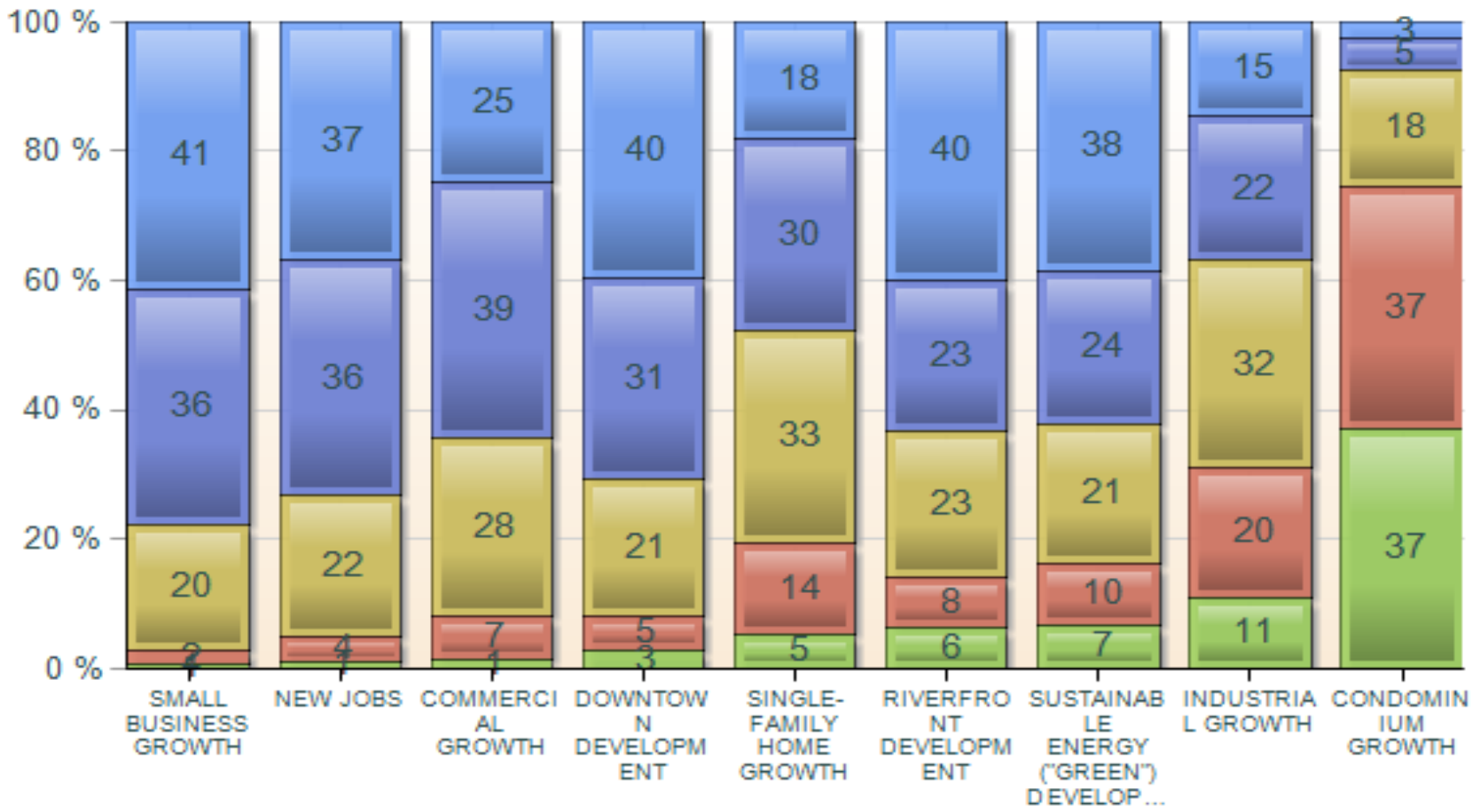


15. Wyandotte Resident Survey 2009:

Note: Strategies are sorted from Highest Priority to Lowest.

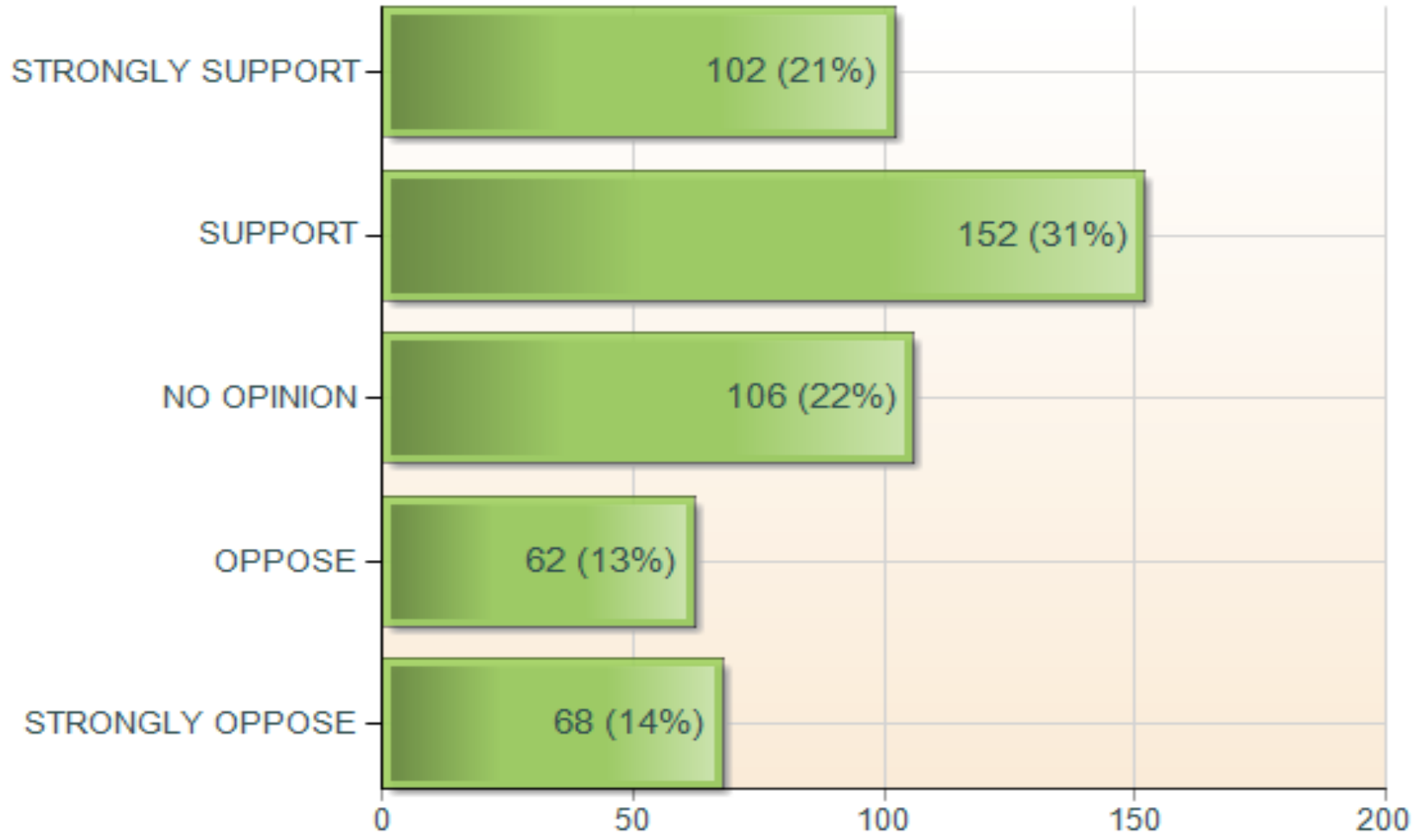
Economic development requires a focus and prioritizing. Consider the following choices and rate each as to where the city should focus its resources over the next several years.

■ NO PRIORITY
 ■ MODERATE PRIORITY
 ■ HIGH PRIORITY
 ■ VERY HIGH PRIORITY
■ LOW PRIORITY

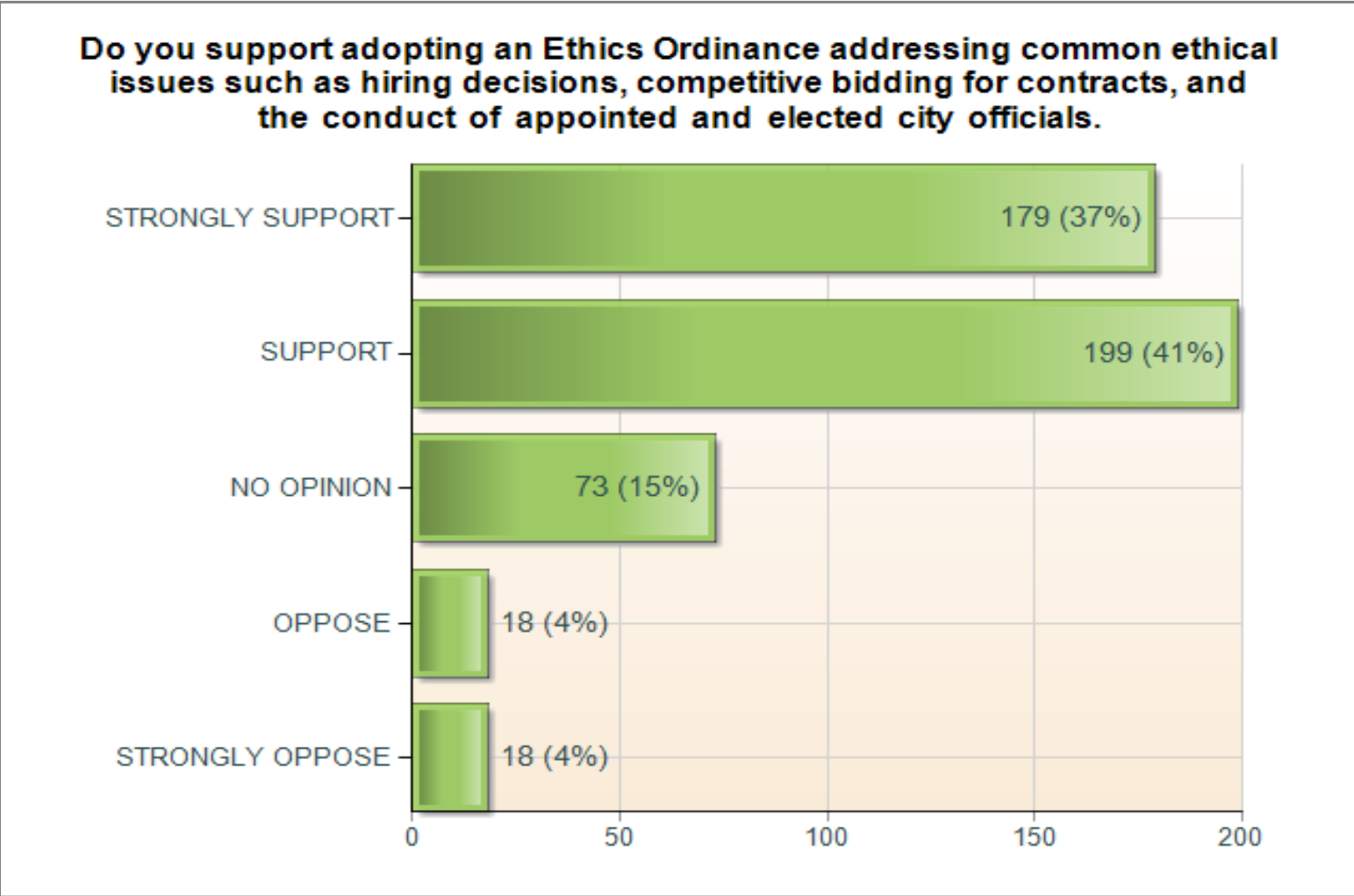


16. Wyandotte Resident Survey 2009:

Do you support an ordinance that would create a city administrator to handle the increasingly complex business of the City of Wyandotte? All city departments would report to such a city administrator.



17. Wyandotte Resident Survey 2009:



18. Wyandotte Resident Survey 2009:

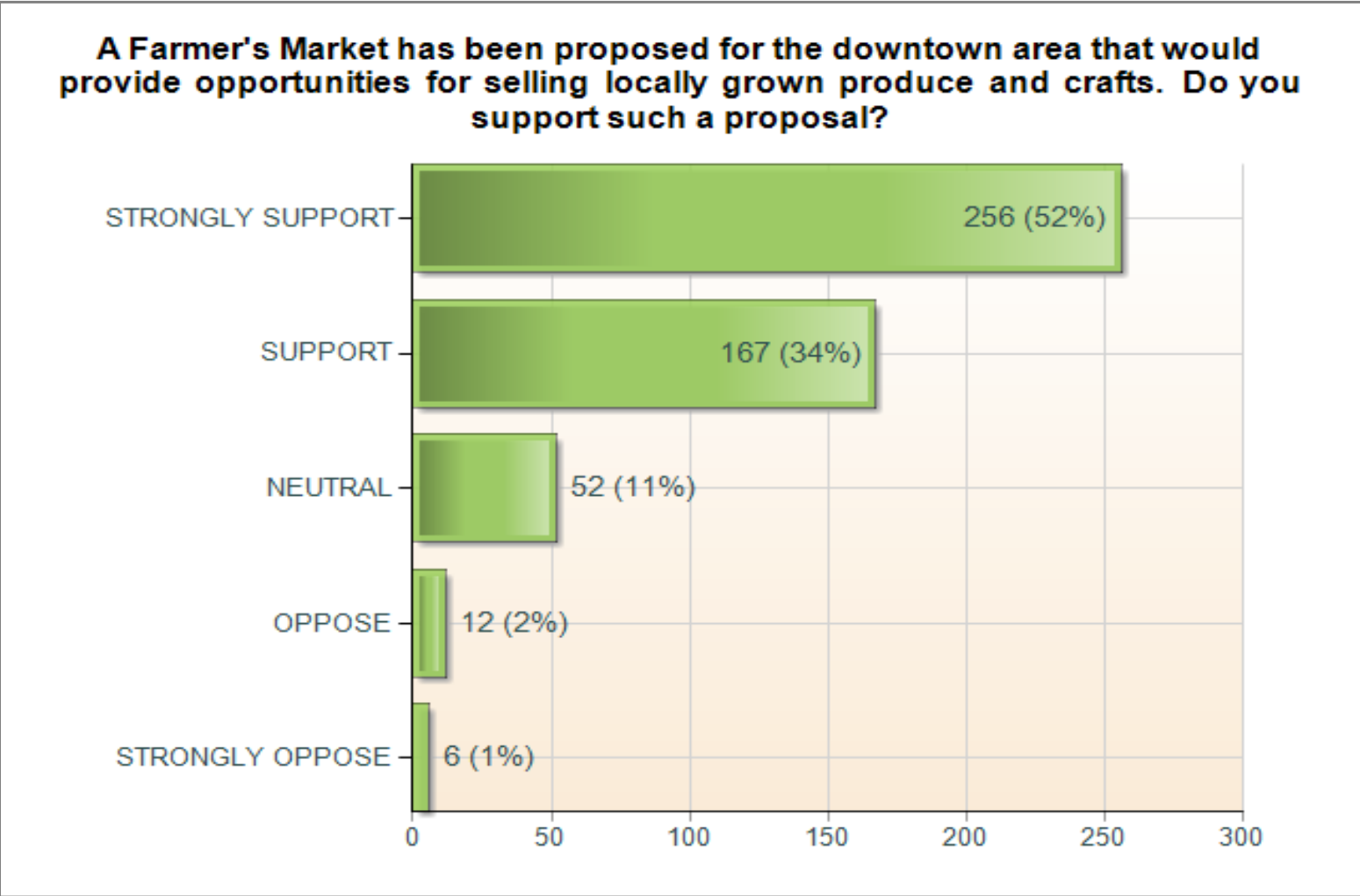
Note: Strategies are sorted from Most Opposed to Most Supported

Ten years ago the city purchased 3200 Biddle with the intention at that time of converting it for public use. Over the ten years the city has finished payments on this property. Which of the following ACTIONS regarding Wyandotte City Hall do you support?

STRONGLY OPPOSE UNCERTAIN SUPPORT STRONGLY SUPPORT
OPPOSE

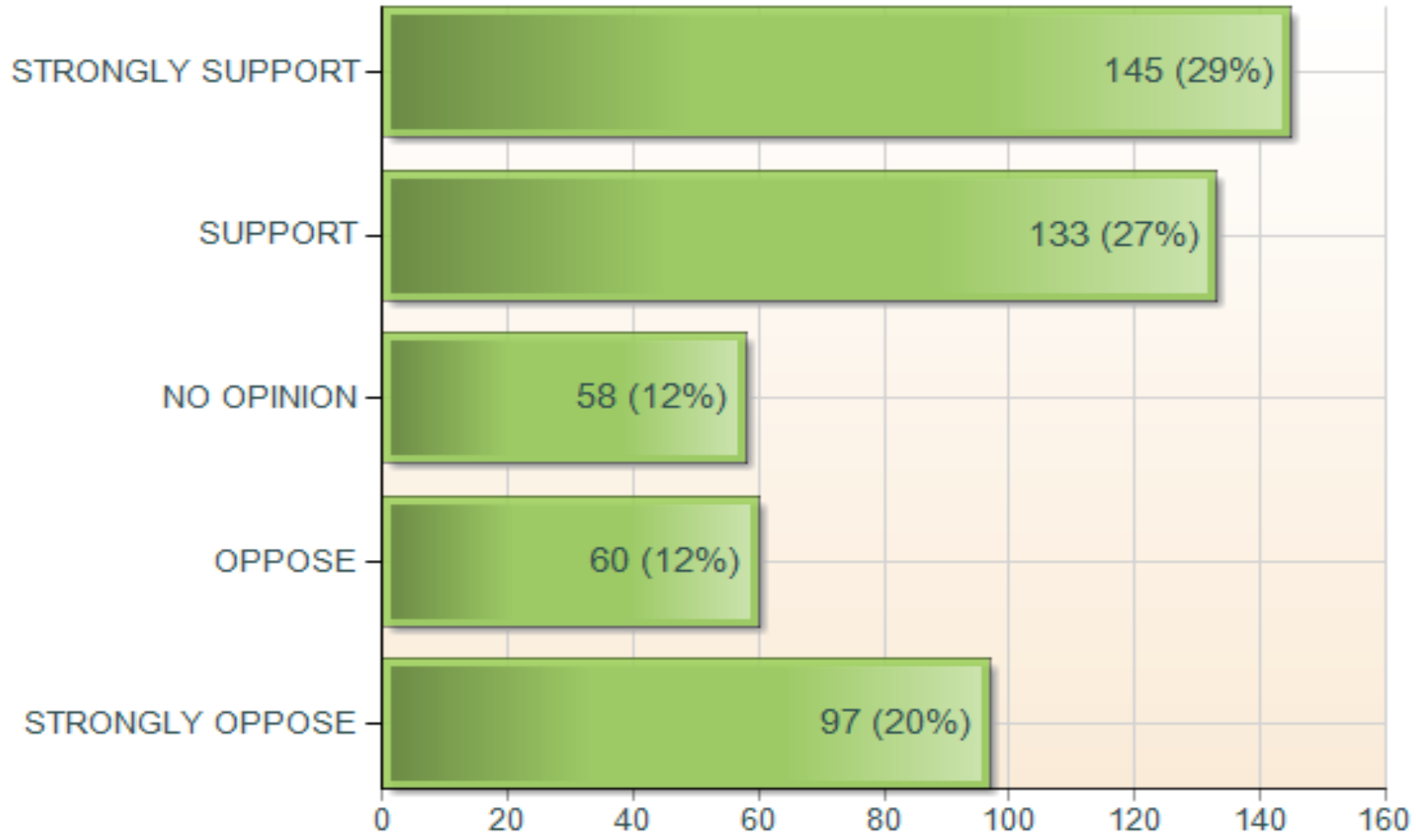


19. Wyandotte Resident Survey 2009:



20. Wyandotte Resident Survey 2009:

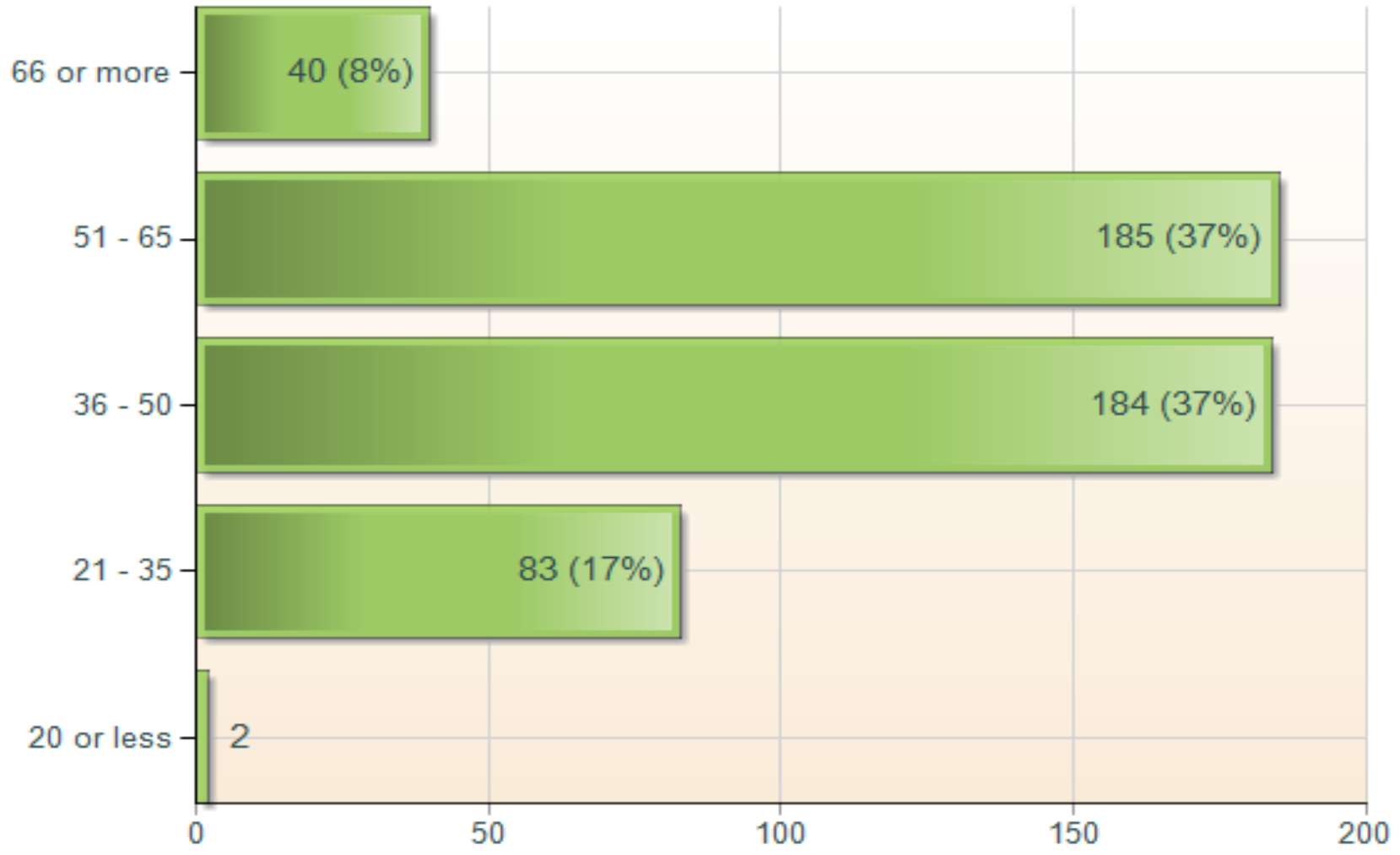
A Marina (for transient boat traffic) to be located at the riverfront near the end of Oak Street has been proposed. Do you support such a development?



IV. Characteristics of Respondents

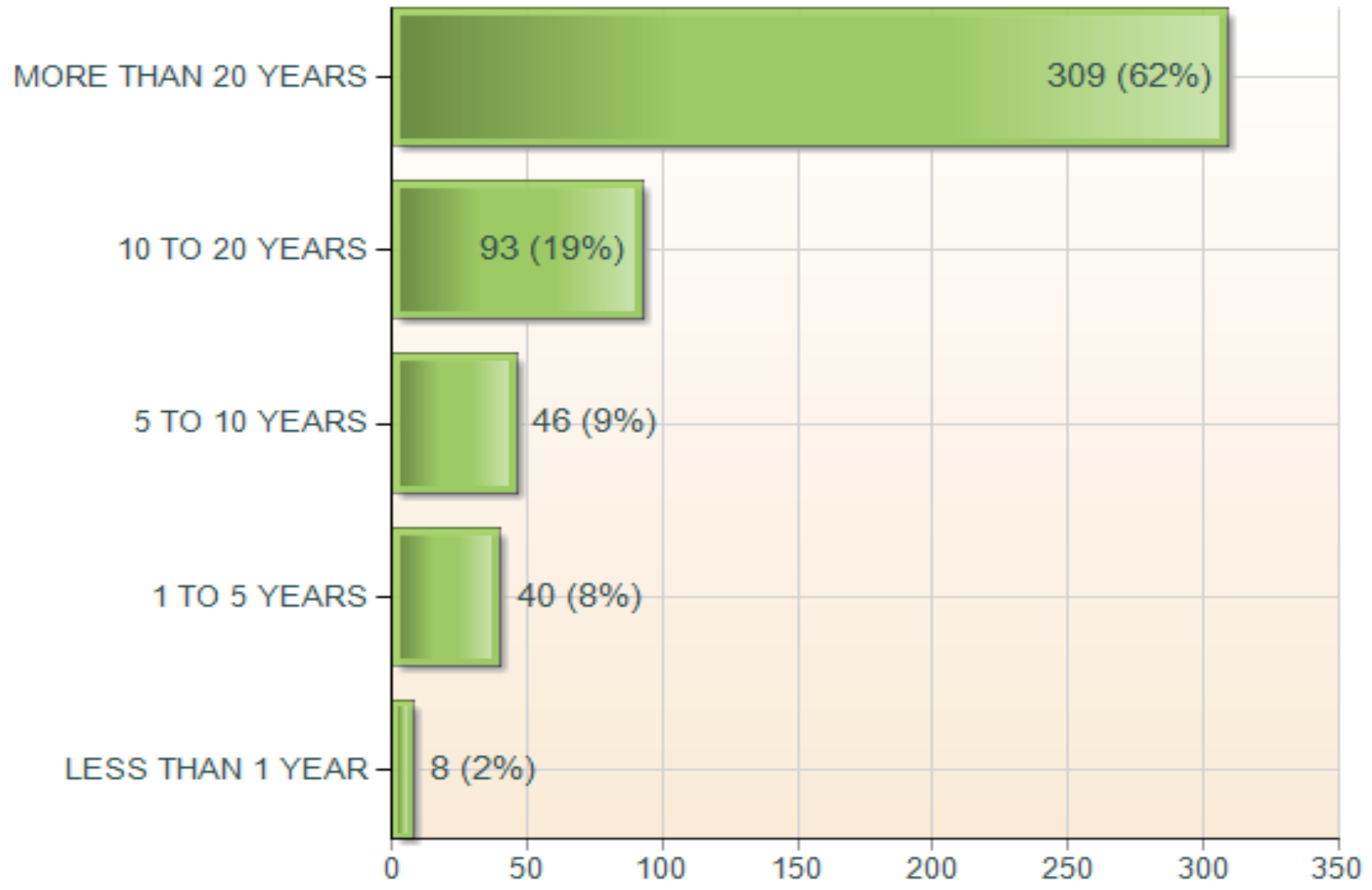
21. Wyandotte Resident Survey 2009:

We have just a few last questions that will help us to understand the results of this survey. How old are you?

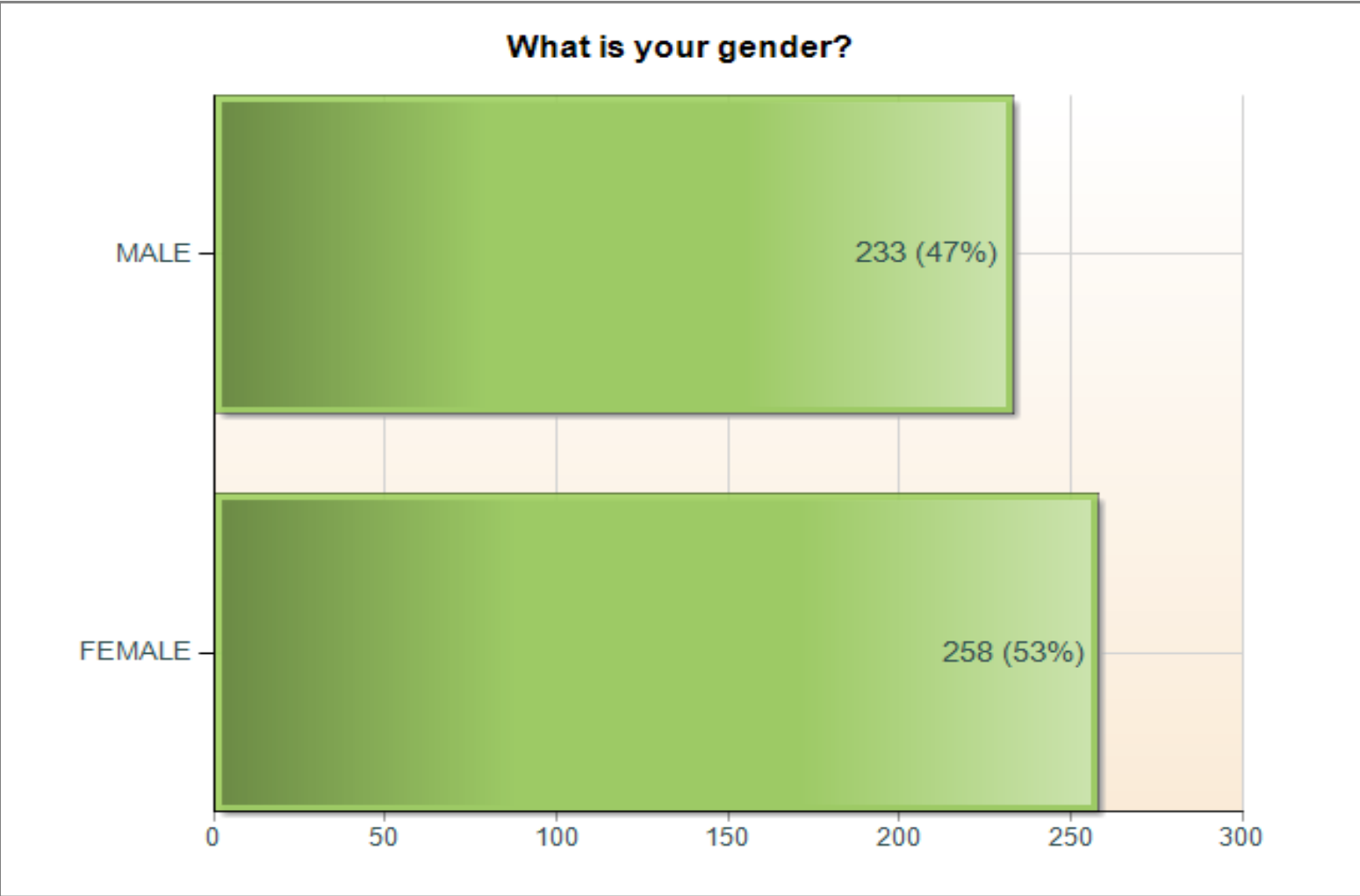


22. Wyandotte Resident Survey 2009:

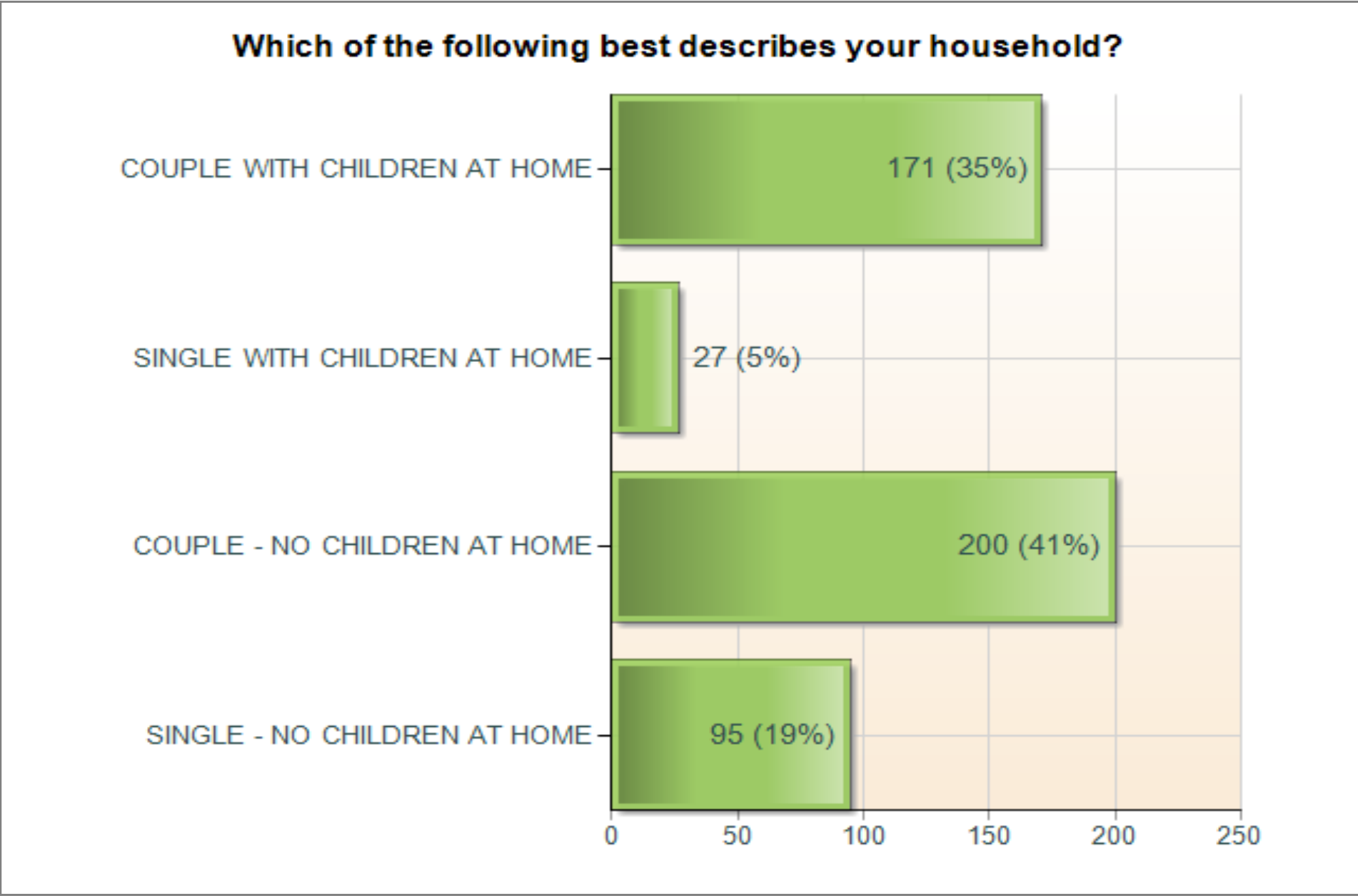
Approximately how many years have you lived in the city of Wyandotte?



23. Wyandotte Resident Survey 2009:



24. Wyandotte Resident Survey 2009:



25. Wyandotte Resident Survey 2009:

