Organizations are increasingly evaluating managers and supervisors on their ability to maintain effective employee relations. This is not surprising given the enormous monetary risks of failing to treat employees fairly and legally. Both the federal and Michigan legislatures have enacted a variety of fair employment practice statutes that, among other things, restrict the circumstances under which employers may hire, discharge or discipline their employees. Below are summaries of some of the major federal and state laws with which your managers and supervisors should be familiar. This list is not intended to be all-inclusive.

Federal Employment Laws

The Civil Rights Act of 1868, enacted during the Reconstruction era, was largely ignored until 1968 when the United States Supreme Court declared it valid. Section 1981 of the Act offers the same "Equal Rights under the Law" to all persons "as is enjoyed by white citizens" and states that all persons "shall have the same right to make and enforce contracts" as "white citizens." In 1975, the Supreme Court ruled that Section 1981 prohibits racial discrimination in employment. A year later, the Court ruled that the Section applies to all discrimination, including discrimination against people of Arabic and Hispanic descent. Section 1981 applies to all employers regardless of size, has no specified deadline for filing a complaint, and allows money damages.

Title VII of the Civil Rights Act of 1964 prohibits employers with 15 or more employees from discriminating against individuals because of their race, color, religion, sex or national origin. Employers who discharge or otherwise discriminate against an employee based on one of these protected characteristics have engaged in illegal discrimination.

Employees can establish a violation of Title VII through one of two distinct legal theories:

Disparate Treatment: Employees can claim they are the victims of intentional discrimination because of a protected characteristic. They must offer direct or circumstantial proof of discriminatory intent. Employees may accuse their employers who treat them differently because of their race, color, religion, sex, or national origin of disparate treatment.

Adverse Impact: Employees can also establish a violation by showing that, although an employer's practice does not seem discriminatory, it nonetheless adversely affects employees in a protected class. For example, employees have established a violation by showing that a specific employment requirement -- such as a minimum weight of 165 pounds -- denies employment opportunities to a disproportionately high number of women or other minority employees.

Title VII influences every aspect of employment from the initial job posting to promotions and training. Under Title VII, if an employee claims discrimination, the employer must prove it has not violated the law. The court may remedy violations by ordering reinstatement, with or without back pay, and may grant any other equitable relief it feels is appropriate. With the passage of the Civil Rights Act of 1991, monetary damages are available for intentional discrimination.

A 1978 amendment to Title VII provides in part that the term "because of sex" includes "because of or on the basis of pregnancy, childbirth or related medical conditions." The Pregnancy Discrimination Act specifically prohibits employers from discriminating against women based upon
the fact that they are pregnant. This includes recruitment, hiring, promotion, discipline, discharge and training.

Affirmative action programs permit employers to engage in limited preferences based upon race or sex. The plans must meet certain criteria to be lawful. This issue is currently under increased scrutiny. We, therefore, suggest that employers, who have an affirmative action plan or wish to establish one, confer their employment attorney, the EEOC, and the Michigan Department of Civil Rights.

The Equal Pay Act of 1963 requires equal pay for equal work within the same establishment regardless of the employee’s gender. The law states, in part, that

No employer . . . shall discriminate, within any establishment in which such employees are employed, between employees on the basis of sex by paying wages to employees in such establishment at a rate less than the rate at which he pays wages to employees of the opposite sex in such establishment for equal work on jobs the performance of which requires equal skill, effort, and responsibility, and which are performed under similar working conditions.

The Act permits exceptions where unequal pay for equal work is legitimately based on a seniority system or a merit system; when earnings are based on quantity or quality of production; or where a differential based on any other factor than sex exists.

The Age Discrimination in Employment Act of 1967 (ADEA) forbids employment discrimination against employees who are forty years of age or older. Covered employers may not discharge protected employees solely because of their age. The ADEA does not protect certain types of employees, such as high level managers, public safety personnel, and tenured college professors. In 1996, the Court ruled that replacing an older worker with a younger one who is forty years of age or older does not protect the employer from charges of age discrimination.

The best defense against charges of age discrimination is proving that age is a bona fide occupational qualification (BFOQ) for a particular job. For example, airlines have successfully argued that mandatory retirement at age sixty for pilots is a BFOQ because of concerns about safety. An employer can also defend against ADEA suits by showing that he or she dismissed the employee for reasons unrelated to his/her age. If, however, age was a factor that made a difference in the employer's decision to discharge, an ADEA violation still exists.

The Occupational Safety and Health Act (OSHA) of 1970 prohibits employers from discharging employees solely because they file complaints or institute proceedings under OSHA. Section 18 of OSHA permits states to create and enforce their own health and safety plans.

Section 504 of the Vocational Rehabilitation Act of 1973 prohibits employers who receive federal funds from discriminating against employees with disabilities who possess the necessary qualifications for particular positions. Employers must provide these employees with "reasonable accommodations" to allow them to hold a job that they might otherwise be unable to perform. Under Section 504, employers may not dismiss employees solely because they have disabilities. Employers may dismiss employees if their disabilities affect job performance and there are no reasonable measures the employer can take to accommodate the disabilities.

The Employment Retirement Security Act of 1970 (ERISA) prohibits discrimination against employees for invoking their rights concerning certain benefit plans.

The National Labor Relations Act encourages workers to organize and engage in collective bargaining. It also prohibits discrimination in employment as a means of encouraging or discouraging membership or participation in any labor organization. It protects employees who either choose or refuse to engage in labor activity.
The Immigration Reform and Control Act of 1986 forbids discrimination based on citizenship and national origin. It also prohibits the hiring, recruiting, or referring for a fee for employment the following individuals:

a. Aliens, knowing they are not legally entitled to work or are not lawfully admitted for permanent residence.
b. Any individual, without complying with the verification procedures the Act requires.

Employers must examine each prospective employee's eligibility and complete Form I-9. To satisfy the requirements of the Act, prospective employees must produce specified documents.

The Drug-Free Workplace Act of 1988 provides that recipients of federal grants must institute a drug-free workplace program to help curb workplace drug abuse. Specific requirements include:

- The creation of drug-free workplace statement,
- Establishment of a drug-free awareness program,
- Notification to all employees that adherence to workplace drug restrictions is a condition of employment, and
- A good faith effort to maintain a drug-free workplace by implementing all the requirements of the Act.

Although the Act does not apply to private sector employers, it has created widespread acceptance of drug testing. As a result, employers must be sensitive to issues of privacy and fairness if they institute a drug-testing requirement. Federal laws may require employees who drive company vehicles to comply with CDL requirements that include random drug testing.

Title I of the Americans with Disabilities Act of 1990 (ADA) provides that employers may not discriminate against individuals with disabilities who have the qualifications to perform the essential functions of the job. The ADA touches all stages of the employment process from recruitment to termination. For more information regarding the ADA, see the PERC$ entitled “The Americans With Disabilities Act And Michigan Handicappers’ Civil Rights Act Employment Issues.”

The Family and Medical Leave Act (1993) requires employers to provide an employee with up to 12 weeks of unpaid leave under specific conditions. These include the birth, adoption, or serious illness of a child; to care for a spouse or dependent parent; or for an employee's illness. The law requires employers to balance their interests with the legitimate needs of employees.

As a means of making non-custodial parents pay child support payments, The Personal Responsibility and Work Opportunity Act of 1996 (Welfare Reform) requires organizations to report certain information regarding newly hired employees. The law requires employers to report the name, address and social security number of every new employee within 20 days of hire to the Michigan Department of Treasury. The information will then be reported to the National Directory of New Hires which is maintained by the federal government. In addition to child support, the information will also be used to detect and prevent payments of unemployment, workers compensation and public benefit payments to those employed. Michigan employers are able to report their new hires on the W-4 (withholding) form.

The Health Insurance Portability And Accountability Act (HIPAA, 1996) -- In passing this law, Congress addressed concerns about employees who change jobs and might not qualify for health care coverage as a result of preexisting conditions. While this law is still under interpretation, it appears that HIPAA creates new standards for medical privacy, portability, disclosure, medical savings accounts, and COBRA.

Human resource officials should review their organization’s measures for protecting medical information, the individuals who have access to such information, and the policies and procedures used to provide needed medical information. Employers should always require employees to provide written authorization for the release of medical information prior to all disclosures. HIPAA allows criminal prosecution for violations of the privacy provision. It is important for employers to review the Freedom of Information Act at the federal and State level before answering any requests for medical information from any employee’s files. The employer’s legal advisor should be consulted about all requests.
The portability provision limits the length of any preexisting condition exclusions that an employer may impose. Parts of this provision require the tracking of information beginning in 1996.

The intent of the **Fair Labor Standards Act (FLSA)** is to maintain a minimum standard of living for the well being of workers. Since its enactment, there have been more than twenty-five amendments to the Act to expand coverage. Provisions of the FLSA cover minimum wages, employment relationships, child labor laws, overtime calculations, wage recordkeeping requirements, required postings, as well as determining compensation for hours worked. Employers should review the various “tests” in the law to determine if they are "covered employers" and which employees are “exempt” or “nonexempt” from the Act. Generally, the Michigan Minimum Wage Act covers employers to whom the FLSA does not apply.

The courts may sometimes require employers to garnish employee wages and to direct funds to a prescribed destination. Laws protect the affected employee’s right to privacy. The federal **Consumer Credit Protection Act** and state guidelines regulate and limit wages that are subject to garnishment.

The **Fair Credit Reporting Act (FCRA)** regulates the use of credit checks for employment purposes. The Act allows credit checks for positions that involve financial responsibility or the handling of large sums of money. When conducting credit checks, you should:

- Consider carefully before checking credit history unless the position requires financial responsibility or the handling of large sums of money. You must inform potential employees that you will check their credit and must obtain their written permission before doing so.
- Inform the candidate if you denied him or her employment based on factors in a credit report. The law requires you to provide the candidate with the name of the credit agency that issued the report. You must allow the candidate to discuss any problems in the report with you.

Under the provisions of the Bankruptcy Act it may be unlawful to terminate an employee or to refuse employment to a candidate solely because the individual has sought protection under the act.

**Michigan Laws That Affect Employment**

**The Michigan Handicapper’s Civil Rights Act (HCRA)** provides that employers may not discriminate against an individual with a disability who is otherwise qualified to perform the essential functions of the job. The law affects all stages of employment and requires the employer to make reasonable accommodations for employees with disabilities.

Under **The Michigan Occupational Safety and Health Act (MIOSHA)** employers must protect their employees by providing a safe workplace. The Act also prohibits employers from discharging employees because they have filed or intend to file a complaint about unsafe working conditions.

**Michigan’s Elliot-Larsen Civil Rights Act** prohibits discrimination in any employment based on an individual's race, age, color, religion, national origin, sex, height or weight. There is no age limit in the Michigan law.

The Michigan Department of Labor enforces Michigan’s **Payment of Wages and Fringe Benefits Act of 1978.** The Act regulates the time and manner of the payment of wages and fringe benefits.

**The Michigan Minimum Wage Law of 1964** sets the minimum wage for employers not covered by the FLSA. It also requires the payment of overtime for employees and prohibits discrimination based on sex.

**The Michigan Youth Employment Standards Act (1978)** covers every organization that employs minors. Generally, “minors” are individuals under the age of 18 unless they have graduated from high school or have passed the GED. The act does not affect specific occupations such as work at private residences, advertising, work at an organized youth group, and employment by a parent. The Michigan Act restricts the type of work minors may perform, the hours during which they may work and the number
of hours they may work each week. Organizations that employ minors should review the wages paid to minors, number of breaks allowed, supervision provided, and records retained. Employers should not allow minors to perform work involving the distribution, sale or handling of alcoholic beverages or work involving hazardous conditions. With some exemptions, the law requires minors to have work permits. Violators may be charged with a misdemeanor resulting in up to a year’s imprisonment and/or monetary fines. An illegally employed minor may be entitled to double workers compensation benefits.

In 1981, the Michigan legislature enacted the Whistleblowers’ Protection Act (WPA). The Act prohibits an employer from disciplining, discharging, or otherwise discriminating against an employee regarding wages, terms, conditions, location, or privileges of employment because the employee reports or is about to report a suspected violation of the law.

Employee privacy should be another topic of concern for employers. Federal laws such as the ADA and FMLA protect the privacy rights of employees. In Michigan, the Bullard-Plawecki Employee Right To Know Act also regulates issues affecting the employee’s right to privacy. This Michigan law governs both what an employer may include in an employee’s personnel record and the proper procedure for disclosing an employee’s personnel file to a third party. In addition, recent changes to the Freedom of Information Act (FOIA) restrict the information that employers may release about their employees. Certain files, such as those belonging to police officers, may be exempt from release. Because various laws (Bullard-Plawecki, FOIA, and ADA) may affect how employers handle requests for information about employees, employers should review such requests with a competent human resource professional or attorney.

**Note:** As this manual goes to press, state and federal legislatures are working on laws regarding medical benefits, employee references, and age limits. Employers should consult with an attorney or their human resource professional regarding

### Other Requirements

#### Record Keeping

The following is a non-exclusive list of the types of records employers should generally retain. The time frames for retention are those that human resource professionals recommend.

- **Employee Acknowledgment of Working Polices** 7 years after termination
- **Eligibility list for Employment** 7 years after termination or rejection
- **Employee Personnel Files** 7 Years After Termination
- **Employment Applications** 2 Years
- **Employee Job Descriptions** Period of Employment, Plus 7 Years
- **Labor Contracts** Permanent
- **Grievance Files by or against employees** Permanent
- **MIOSHA Personnel Policies** Permanent
Before discarding any records, always consult with your attorney. MCL 750.491 provides, in part, that any person who mutilates, destroys or carries away a municipal record, unless in accordance with a retention schedule or otherwise authorized by law, shall be guilty of a misdemeanor. Therefore, agencies should retain all records and documents in accordance with a retention schedule approved by the State Archives of Michigan.

The Michigan Municipal League, in cooperation with the State Archives of Michigan, has prepared a Records Management Handbook (publication BL-017). This document contains a schedule, approved by the State Archives, along with other valuable information as well as resources. It is the most up-to-date and comprehensive guide to the retention and disposal of records for municipalities in Michigan.

You can obtain a copy from the League’s Bookstore:

Michigan Municipal League
Bookstore
P.O. Box 1487
Ann Arbor, MI 48106-1487
Phone: 734-669-6315
Fax: 734-662-9399
e-mail: info@mml.org
Web site: www.mml.org
Self Assessment -- Federal and State Laws

Organizations should review their employment practices to assure that they are complying with all state and federal laws during any part of the employment process. Violation of these laws can range from monetary fines to extensive punitive damages determined by liberal juries. Aside from avoiding liability exposures, employers should also comply with laws because they make good business sense. Your human resource professional should review the following checklist and identify and correct any deficiencies as soon as possible:

**DOES YOUR ORGANIZATION:**

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
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1. Establish the validity and job relatedness of all employment requirements such as minimum hiring prerequisites and screening measures? Are requirements necessary to perform the job?  
2. Treat all candidates for employment equally and without regard to race, color, religion, sex, or national origin?  
3. Comply with the ADA (Americans With Disabilities Act) and the HCRA (Michigan Handicappers Civil Rights Act) by considering all requests for accommodations, providing reasonable accommodations, establishing essential job functions, and eliminating pre-employment medical inquiries?  
4. Provide family and medical leave time as well as health care benefits for employees who qualify under the FMLA? Follow a written policy consistently?  
5. Review issues relating to the Fair Labor Standards Act such as overtime, number of hours worked and exempt versus nonexempt status? Employers not covered by the FLSA should comply with the Michigan Minimum Wage Law.  
6. Place only that information in personnel files that the Bullard-Plawecki Employee Right to Know Act and other state or federal laws permit?  
7. When hiring minors, meet the state or federal child law requirements and require working papers when applicable?  
8. Review all Affirmative Action Programs with an attorney, the EEOC, and the Michigan Department of Civil Rights?  
9. Assure that female employees who perform jobs that are equal in required skills, effort, responsibility, and under similar working conditions to those of male employees receive the same pay?
10. Comply with the Immigration Reform and Control Act by requiring all new employees to complete the I-9 form and produce a required document for verification of eligibility status? □ □

11. Communicate retirement benefits to employees in compliance with the Employment Retirement Security Act? □ □

12. Establish and communicate a written safety and health policy in compliance with Michigan Occupational Safety and Health Act? □ □

13. Retain all employee and candidate information that state and federal laws require for the minimum retention period and make it available upon request of a state or federal official? □ □

14. Keep information about employees confidential and accessible only to internal individuals who have a legitimate business reason to review it? □ □

15. Retain a competent attorney when dealing with labor organizations? □ □

16. Have policies and procedures in place to handle requests for information about employees?
   - Does a specific written policy govern the release of information to external individuals? □ □
   - Does the policy comply with the Bullard-Plawecki Employee Right to Know Act, the Freedom of Information Act and the Health Insurance Portability & Accountability Act? □ □
   - Is the release documented with a signed employee release? □ □
   - Is all information accurate and factual? □ □
   - Do supervisory employees follow the release of information policy? □ □

17. Post all required state and federal notices?

Note: Because the laws frequently change and organizations may have different posting requirements depending on their size, you should always verify accuracy with the state or federal agency responsible for compliance.

<table>
<thead>
<tr>
<th>Federal Posting Requirements</th>
<th>Yes</th>
<th>No</th>
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</thead>
<tbody>
<tr>
<td>Fair Labor Standard Act - Minimum Wage</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Employee Polygraph Protection Act</td>
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<td>□</td>
</tr>
<tr>
<td>Family and Medical Leave Act</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Combined Equal Opportunity</td>
<td>□</td>
<td>□</td>
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<tr>
<td>OSHA</td>
<td>□</td>
<td>□</td>
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<table>
<thead>
<tr>
<th>Michigan Posting Requirements</th>
<th>Yes</th>
<th>No</th>
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<tbody>
<tr>
<td>Whistleblower’s Protection Act</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Michigan Wage and Hour - Minimum Wage</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Civil Rights Act - HCRA</td>
<td>□</td>
<td>□</td>
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</table>
CONCLUSIONS

If you were able to answer “yes” to all seventeen questions and your organization follows most or all of the suggested practices, then your organization has reduced its exposure to future employment claims. You should congratulate yourself.

If you were unable to answer “yes” to one or more of the seventeen questions, your organization may have an exposure to claims resulting from your employment practices. Missing components of one or more of the recommended practices may also indicate a deficiency in your current program. You should take one or more of the following actions:

- Correct any deficiency that may exist.
- Contact your attorney for advice.
- Contact MML Risk Management Services at 800/653-2483, and/or
- Contact the League’s Loss Control Services at 800/482-0626.

Important Telephone Numbers

<table>
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<tr>
<th>Service</th>
<th>Number</th>
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<tr>
<td>MML Risk Management Services</td>
<td>800/653-2483 or 734/662-3246</td>
</tr>
<tr>
<td>Loss Control Services</td>
<td>800/482-2726</td>
</tr>
<tr>
<td>Michigan Department of Civil Rights</td>
<td>313/256-2663</td>
</tr>
<tr>
<td>Michigan Department of Labor</td>
<td>313/256-3540</td>
</tr>
<tr>
<td>Equal Employment Opportunity Commission</td>
<td>800/669-3362</td>
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</table>

Note
This document is not intended to be legal advice. It does not identify all the issues surrounding the particular topic. Public agencies are encouraged to review their procedures with an expert or an attorney who is knowledgeable about the topic.